

31 Days Before Your CCNA Routing & Switching Exam

A Day-By-Day Review Guide for
the ICND1/CCENT (100-105), ICND2
(200-105), and CCNA (200-125)
Certification Exam

Allan Johnson

31 Days Before Your CCNA Routing & Switching Exam

Allan Johnson

Copyright © 2017 Cisco Systems, Inc.

Published by:

Cisco Press

800 East 96th Street

Indianapolis, IN 46240 USA

All rights reserved. No part of this book may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system, without written permission from the publisher, except for the inclusion of brief quotations in a review.

Printed in the United States of America

First Printing March 2017

Library of Congress Control Number: 2017932351

ISBN-13: 978-1-58720-590-3

ISBN-10: 1-58720-590-4

Warning and Disclaimer

This book is designed to provide information about exam topics for the Cisco Certified Networking Associate (CCNA) Certification. Every effort has been made to make this book as complete and as accurate as possible, but no warranty or fitness is implied.

The information is provided on an “as is” basis. The authors, Cisco Press, and Cisco Systems, Inc. shall have neither liability nor responsibility to any person or entity with respect to any loss or damages arising from the information contained in this book or from the use of the discs or programs that may accompany it.

The opinions expressed in this book belong to the author and are not necessarily those of Cisco Systems, Inc.

Trademark Acknowledgments

All terms mentioned in this book that are known to be trademarks or service marks have been appropriately capitalized. Cisco Press or Cisco Systems, Inc., cannot attest to the accuracy of this information. Use of a term in this book should not be regarded as affecting the validity of any trademark or service mark.

Special Sales

For information about buying this title in bulk quantities, or for special sales opportunities (which may include electronic versions; custom cover designs; and content particular to your business, training goals, marketing focus, or branding interests), please contact our corporate sales department at corpsales@pearsoned.com or (800) 382-3419.

For government sales inquiries, please contact governmentsales@pearsoned.com.

For questions about sales outside the U.S., please contact intlcs@pearson.com.

Feedback Information

At Cisco Press, our goal is to create in-depth technical books of the highest quality and value. Each book is crafted with care and precision, undergoing rigorous development that involves the unique expertise of members from the professional technical community.

Readers' feedback is a natural continuation of this process. If you have any comments regarding how we could improve the quality of this book, or otherwise alter it to better suit your needs, you can contact us through email at feedback@ciscopress.com. Please make sure to include the book title and ISBN in your message.

We greatly appreciate your assistance.

Editor-in-Chief

Alliances Manager, Cisco Press

Executive Editor

Managing Editor

Development Editor

Senior Project Editor

Copy Editor

Technical Editor(s)

Editorial Assistant

Cover Designer

Composition

Indexer

Proofreader

Mark Taub

Ron Fligge

Mary Beth Ray

Sandra Schroeder

Ellie Bru

Tonya Simpson

Krista Hansing Editorial Services, Inc.

Rick McDonald

Vanessa Evans

Ockomon Haus

CodeMantra

Erika Millen

Larry Sulky



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

CCDE, CCENT, Cisco Eos, Cisco HealthPresence, the Cisco logo, Cisco Lumin, Cisco Nexus, Cisco StadiumVision, Cisco TelePresence, Cisco WebEx, DCE, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn and Cisco Store are service marks; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDR, CCIE, CCFP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MeetingPlace Chime Sound, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0812R)

About the Author

Allan Johnson entered the academic world in 1999 after 10 years as a business owner/operator to follow his passion for teaching. He holds both an MBA and an M.Ed. in Occupational Training and Development. Allan taught CCNA courses at the high school level for 7 years and has taught both CCNA and CCNP courses at Del Mar College in Corpus Christi, Texas. In 2003, Allan began to commit much of his time and energy to the CCNA Instructional Support Team, providing services to Networking Academy instructors worldwide and creating training materials. He now works full time for Cisco Networking Academy as a Learning Systems Developer.

About the Technical Reviewer

Rick McDonald teaches computer and networking courses via distance from the University of Alaska–Fairbanks campus, where he is a Professor of Information Systems. He holds a BA in English and an M.Ed. in Educational Technology from Gonzaga University in Spokane, Washington. His current academic focus is developing methods for delivering hands-on training in Alaska using web-based teaching tools.

Dedications

For my wife, Becky. Thank you for all your support during this crazy whirlwind of a year. You are the stabilizing force that keeps me grounded.

Acknowledgments

As a technical author, I rely heavily on my technical editor; Rick McDonald had my back for this work. Thankfully, when Mary Beth Ray contacted him, he was willing and able to do the arduous review work necessary to make sure that you get a book that is both technically accurate and unambiguous.

Wendell Odom's *Cisco CCNA Routing and Switching 200-125 Official Cert Guide and Network Simulator Library* was one of my main sources. These two books and the accompanying simulator activities have the breadth and depth needed to master the CCNA exam topics.

The Cisco Network Academy authors for the online curriculum and series of Companion Guides take the reader deeper, past the CCNA exam topics, with the ultimate goal of preparing the student not only for CCNA certification, but for more advanced college-level technology courses and degrees as well. Thank you especially to Rick Graziani, Bob Vachon, Dan Alberghetti, Cheryl Schmidt, Rodrigo Floriano, Suk-Yi Pennock, Dave Holzinger, Jane Gibbons, Allan Reid, Jane Brooke, Martin Benson, and the rest of the ACE team. Their excellent treatment of the material is reflected throughout this book.

Mary Beth Ray, executive editor, amazes me with her ability to juggle multiple projects simultaneously, steering each from beginning to end. I can always count on her to make the tough decisions. Thank you, Mary Beth, for bringing this project to me.

Thank you to the professional and thorough review of this work by development editor Ellie Bru, project editor Tonya Simpson, and copy editor Krista Hansing. Their combined efforts ensure that what I authored is ready for publication.

And to the rest of the Pearson family who contributes in countless ways to bring a book to the reader, thank you for all your hard work.

Contents at a Glance

Introduction	xxviii
Digital Study Guide	xxxiii
Day 31: Networking Models, Devices, and Components	1
Day 30: Ethernet Switching	27
Day 29: Switch Configuration Basics	41
Day 28: VLAN and Trunking Concepts and Configurations	57
Day 27: IPv4 Addressing	77
Day 26: IPv6 Addressing	89
Day 25: Basic Routing Concepts	107
Day 24: Basic Router Configuration	121
Day 23: Static and Default Route Configuration	139
Day 22: RIPv2 Implementation	155
Day 21: VTP and Inter-VLAN Routing Configuration	169
Day 20: OSPF Operation	185
Day 19: Single-Area OSPF Implementation	197
Day 18: Multiarea OSPF Implementation	215
Day 17: Fine-Tuning and Troubleshooting OSPF	225
Day 16: EIGRP Operation	239
Day 15: EIGRP Implementation	249
Day 14: Fine-Tuning and Troubleshooting EIGRP	263
Day 13: CDP and LLDP	273
Day 12: LAN Security and Device Hardening	285
Day 11: STP	297

Day 10: EtherChannel and HSRP	313
Day 9: ACL Concepts	329
Day 8: ACL Implementation	335
Day 7: DHCP and DNS	351
Day 6: NAT	369
Day 5: WAN Overview	381
Day 4: WAN Implementation	393
Day 3: QoS, Cloud, and SDN	409
Day 2: Device Monitoring, Management, and Maintenance	427
Day 1: Troubleshooting Methodologies and Tools	451
Exam Day	465
Post-Exam Information	467
Index	469

Contents

Introduction xxviii

Digital Study Guide xxxiii

Day 31: Networking Models, Devices, and Components 1

CCNA 200-125 Exam Topics 1

Key Points 1

The OSI and TCP/IP Models 1

OSI Layers 2

TCP/IP Layers and Protocols 3

Protocol Data Units and Encapsulation 4

The TCP/IP Application Layer 5

The TCP/IP Transport Layer 5

TCP Header 6

Port Numbers 7

Error Recovery 7

Flow Control 8

Connection Establishment and Termination 9

UDP 10

The TCP/IP Internet Layer 10

The TCP/IP Network Access Layer 11

Data Encapsulation Summary 12

Devices 13

Switches 13

Access Layer Switches 14

Distribution Layer Switches 14

Core Layer Switches 14

Routers 15

Specialty Devices 15

Firewalls 16

IDS and IPS 16

Access Points and Wireless LAN Controllers 17

Physical Layer 19

Network Media Forms and Standards 19

LAN Device Connection Guidelines 21

LANs and WANs 22

Networking Icons 23

Physical and Logical Topologies 23
Hierarchical Campus Designs 24
Study Resources 26

Day 30: Ethernet Switching 27

CCNA 200-125 Exam Topics 27
Key Topics 27
Evolution to Switching 27
Switching Logic 28
Collision and Broadcast Domains 29
Frame Forwarding 29
 Switch Forwarding Methods 29
 Symmetric and Asymmetric Switching 30
 Memory Buffering 30
 Layer 2 and Layer 3 Switching 30
Ethernet Overview 30
Legacy Ethernet Technologies 31
 CSMA/CD 32
 Legacy Ethernet Summary 33
Current Ethernet Technologies 33
UTP Cabling 34
Benefits of Using Switches 35
Ethernet Addressing 36
Ethernet Framing 37
The Role of the Physical Layer 38
Study Resources 39

Day 29: Switch Configuration Basics 41

CCENT 100-101 ICND1 Exam Topics 41
Key Topics 41
Accessing and Navigating the Cisco IOS 41
 Connecting to Cisco Devices 41
 CLI EXEC Sessions 42
 Using the Help Facility 42
 CLI Navigation and Editing Shortcuts 43
 Command History 44
 IOS Examination Commands 44
 Subconfiguration Modes 45

Basic Switch Configuration Commands	46
Half-Duplex, Full-Duplex, and Port Speed	47
Automatic Medium-Dependent Interface Crossover (auto-MDIX)	48
Verifying Network Connectivity	48
Troubleshoot Interface and Cable Issues	51
Media Issues	51
Interface Status and the Switch Configuration	52
Interface Status Codes	52
Duplex and Speed Mismatches	52
Common Layer 1 Problems On “Up” Interfaces	54
Study Resources	54

Day 28: VLAN and Trunking Concepts and Configurations 57

CCENT 100-101 ICND1 Exam Topics	57
Key Points	57
VLAN Concepts	57
Traffic Types	58
Types of VLANs	59
Voice VLAN Example	59
Trunking VLANs	60
Dynamic Trunking Protocol	61
VLAN Configuration and Verification	62
Extended VLANs	66
Trunking Configuration and Verification	68
VLAN Troubleshooting	71
Disabled VLANs	72
Trunking Troubleshooting	73
Check Both Ends of a Trunk	73
Check Trunking Operational States	74
Study Resources	75

Day 27: IPv4 Addressing 77

CCENT 100-101 ICND1 Exam Topics	77
Key Topics	77
IPv4 Addressing	77
Header Format	78
Classes of Addresses	78
Purpose of the Subnet Mask	80

Private and Public IP Addressing 81

Subnetting in Four Steps 81

 Determine How Many Bits to Borrow 81

 Determine the New Subnet Mask 82

 Determine the Subnet Multiplier 83

 List the Subnets, Host Ranges, and Broadcast Addresses 83

 Subnetting Example 1 83

 Subnetting Example 2 84

 Subnetting Example 3 84

VLSM 85

Study Resources 87

Day 26: IPv6 Addressing 89

CCNA 200-125 Exam Topics 89

Key Topics 89

Overview and Benefits of IPv6 89

The IPv6 Protocol 90

IPv6 Address Types 91

 Unicast 92

 Global Unicast Address 92

 Link-Local Address 95

 Loopback Address 96

 Unspecified Address 96

 Unique Local Address 96

 IPv4 Embedded Address 97

 Multicast 98

 Assigned Multicast 98

 Solicited-Node Multicast 98

 Anycast 100

Representing the IPv6 Address 100

 Conventions for Writing IPv6 Addresses 100

 Conventions for Writing IPv6 Prefixes 101

IPv6 Subnetting 102

 Subnetting the Subnet ID 103

 Subnetting into the Interface ID 103

EUI-64 Concept 103

Stateless Address Autoconfiguration 104

Migration to IPv6 105

Study Resources 106

Day 25: Basic Routing Concepts 107

- CCNA 200-125 Exam Topics 107
- Key Topics 107
- Packet Forwarding 107
 - Path Determination and Switching Function Example 108
- Routing Methods 109
- Classifying Dynamic Routing Protocols 110
 - IGP and EGP 110
 - Distance Vector Routing Protocols 111
 - Link-State Routing Protocols 111
 - Classful Routing Protocols 112
 - Classless Routing Protocols 112
- Dynamic Routing Metrics 112
- Administrative Distance 113
- IGP Comparison Summary 115
- Routing Loop Prevention 115
- Link-State Routing Protocol Features 116
 - Building the LSDB 116
 - Calculating the Dijkstra Algorithm 117
 - Convergence with Link-State Protocols 118
- Study Resources 119

Day 24: Basic Router Configuration 121

- CCNA 200-125 Exam Topics 121
- Key Topic 121
- Basic Router Configuration with IPv4 121
 - Command Syntax 122
 - Configuration Example 122
 - Verification Example 124
- Basic Router Configuration with IPv6 130
 - Command Syntax 130
 - Configuration Example 130
- Verifying IPv4 and IPv6 Network Connectivity 133
- Basic IP Addressing Troubleshooting 136
 - Default Gateway 136
 - Duplicate IP Addresses 136
- Study Resources 137

Day 23: Static and Default Route Configuration 139

CCNA 200-125 Exam Topics 139

Key Topics 139

Static and Default Routing Overview 139

IPv4 Static Route Configuration 140

IPv4 Static Routes Using the Next-Hop Parameter 142

IPv4 Static Routes Using the Exit Interface Parameter 143

IPv4 Default Route Configuration 144

IPv4 Summary Static Route Configuration 147

IPv6 Static Routing 148

IPv6 Static Route Configuration 149

IPv6 Default Route Configuration 150

IPv6 Summary Static Route Configuration 151

Study Resources 152

Day 22: RIPv2 Implementation 155

CCNA 200-125 Exam Topics 155

Key Topic 155

RIP Concepts 155

RIPv1 Message Format 155

RIPv1 Operation 156

RIPv1 Configuration 156

RIPv1 Verification and Troubleshooting 158

Passive Interfaces 161

Automatic Summarization 162

Default Routing and RIPv1 164

RIPv2 Configuration 165

Disabling Autosummarization 167

RIPv2 Verification and Troubleshooting 167

Study Resources 168

Day 21: VTP and Inter-VLAN Routing Configuration 169

CCNA 200-125 Exam Topics 169

Key Topics 169

VTP Concepts 169

VTP Configuration and Verification 171

Inter-VLAN Routing Concepts 175

Legacy Inter-VLAN Routing 175

Router on a Stick 176

Multilayer Switch 177

Router on a Stick Configuration and Verification 177

Multilayer Switch Inter-VLAN Routing Configuration and Verification 180

Creating Additional SVIs 180

Configuring a Layer 3 Routed Port 182

Study Resources 182

Day 20: OSPF Operation 185

CCNA 200-125 Exam Topics 185

Key Topics 185

Single-Area OSPF Operation 185

OSPF Message Format 185

OSPF Packet Types 186

Neighbor Establishment 186

Link-State Advertisements 188

OSPF DR and BDR 189

OSPF Algorithm 189

Link-State Routing Process 190

OSPFv2 Versus OSPFv3 191

Similarities Between OSPFv2 and OSPFv3 191

Differences Between OSPFv2 and OSPFv3 192

Multiarea OSPF Operation 192

Multiarea OSPF Design 192

Multiarea OSPF Improves Performance 194

Study Resources 194

Day 19: Single-Area OSPF Implementation 197

CCNA 200-125 Exam Topics 197

Key Topics 197

Single-Area OSPFv2 Configuration 197

The router ospf Command 198

Router ID 198

The network Command 199

Passive Interfaces 200

Modifying the OSPF Metric 200

Verifying OSPFv2 203

Single-Area OSPFv3 Configuration 206

The Router ID in OSPFv3 208

Verifying OSPFv3 209

Study Resources 212

Day 18: Multiarea OSPF Implementation 215

CCNA 200-125 Exam Topics 215

Key Topics 215

Multiarea OSPFv2 Implementation 215

Multiarea OSPFv3 Implementation 218

Study Resources 223

Day 17: Fine-Tuning and Troubleshooting OSPF 225

CCNA 200-125 Exam Topics 225

Key Topics 225

OSPFv2 Configuration Example 225

Modifying OSPFv2 227

 Redistributing a Default Route 227

 Modifying Hello and Dead Intervals 228

 OSPF Network Types 228

 DR/BDR Election 229

 Controlling the DR/BDR Election 229

OSPFv3 Configuration Example 231

Modifying OSPFv3 233

 Propagating a Default Route 233

 Modifying the Timers 234

Troubleshooting OSPF 235

 OSPF States 235

 OSPF Adjacency 236

 OSPF Troubleshooting Commands 236

Study Resources 238

Day 16: EIGRP Operation 239

CCNA 200-125 Exam Topics 239

Key Topics 239

EIGRP Overview 239

EIGRP Characteristics 240

 PDMs 240

 RTP 240

EIGRP Packet Types 241
EIGRP Message Format 241

EIGRP Processes 243
EIGRP Convergence 243
EIGRP Composite Metric 244
Administrative Distance 244
DUAL 245
DUAL Concepts 245
DUAL FSM 246

Study Resources 247

Day 15: EIGRP Implementation 249

CCNA 200-125 Exam Topics 249
Key Topics 249

EIGRP for IPv4 Configuration 249
EIGRP Topology and Addressing Scheme 249
The network Command 250
The Router ID 250

EIGRP for IPv4 Verification 251
Examining the Protocol Details 251
Examining Neighbor Tables 252
Examining the Topology Tables 253
Examining the Routing Table 255

EIGRP for IPv6 Concepts 255
EIGRP for IPv6 Configuration 256
EIGRP for IPv6 Verification 258
Examining the Protocol Details 258
Examining the Neighbor Table 259
Examining the Routing Table 260

Study Resources 261

Day 14: Fine-Tuning and Troubleshooting EIGRP 263

CCNA 200-125 Exam Topics 263
Key Topics 263

Modifying the EIGRP for IPv4 Configuration 263
Automatic Summarization 263
EIGRP for IPv4 Topology 264
Propagating an IPv4 Default Route 265
Modifying the EIGRP Metric 266
Modifying Hello Intervals and Hold Times 266

- Modifying EIGRP for IPv6 267
 - EIGRP for IPv6 Topology 267
 - Propagating an IPv6 Default Route 267
 - Modifying Bandwidth Utilization 268
 - Modifying Hello Intervals and Hold Times 269
- EIGRP Troubleshooting Commands 269
- Discontiguous Networks 270
- Study Resources 271

Day 13: CDP and LLDP 273

- CCNA 200-125 Exam Topics 273
- Key Topics 273
- CDP Overview 273
- CDP Configuration 274
- CDP Verification 277
- LLDP Overview 279
- LLDP Configuration 280
- LLDP Verification 281
- Study Resources 283

Day 12: LAN Security and Device Hardening 285

- CCNA 200-125 Exam Topics 285
- Key Topics 285
- Port Security Configuration 285
- Port Restoration After a Violation 288
- LAN Threat Mitigation 289
 - DHCP Snooping 289
 - Native and Management VLAN Modification 290
 - Switch Port Hardening 291
 - AAA 292
 - 802.1X 293
- SSH Configuration 294
- Study Resources 296

Day 11: STP 297

- CCNA 200-125 Exam Topics 297
- Key Topics 297

STP Concepts and Operation	297
STP Algorithm	298
STP Convergence	299
STP Varieties	300
PVST Operation	301
Port States	302
Extended System ID	303
Rapid PVST+ Operation	303
RSTP Interface Behavior	304
RSTP Port Roles	305
Edge Ports	305
Configuring and Verifying Varieties of STP	306
STP Configuration Overview	306
Configuring and Verifying the BID	307
Configuring PortFast and BPDU Guard	309
Configuring Rapid PVST+	309
Verifying STP	310
Switch Stacking	310
Study Resources	312

Day 10: EtherChannel and HSRP 313

CCNA 200-125 Exam Topics	313
Key Topics	313
EtherChannel Operation	313
Benefits of EtherChannel	314
Implementation Restrictions	314
EtherChannel Protocols	315
Port Aggregation Protocol	315
Link Aggregation Control Protocol	315
Configuring EtherChannel	316
Verifying EtherChannel	317
Troubleshooting EtherChannel	319
First-Hop Redundancy Concepts	319
FHRPs	320
HSRP Operation	321
HSRP Versions	321
HSRP Priority and Preemption	322

- HSRP Configuration and Verification 322
- HSRP Load Balancing 323
- Troubleshooting HSRP 326
- Study Resources 326

Day 9: ACL Concepts 329

- CCNA 200-125 Exam Topics 329
- Key Topics 329
- ACL Operation 329
 - Defining an ACL 329
 - Processing Interface ACLs 329
 - List Logic with IP ACLs 330
- Planning to Use ACLs 331
 - Types of ACLs 332
 - ACL Identification 333
 - ACL Design Guidelines 333
- Study Resources 334

Day 8: ACL Implementation 335

- CCNA 200-125 Exam Topics 335
- Key Topics 335
- Configuring Standard Numbered IPv4 ACLs 335
 - Standard Numbered IPv4 ACL: Permit Specific Network 335
 - Standard Numbered IPv4 ACL: Deny a Specific Host 336
 - Standard Numbered IPv4 ACL: Deny a Specific Subnet 337
 - Standard Numbered IPv4 ACL: Deny Telnet or SSH Access to the Router 337
- Configuring Extended Numbered IPv4 ACLs 337
 - Extended Numbered IPv4 ACL: Deny FTP from Subnets 338
 - Extended Numbered IPv4 ACL: Deny Only Telnet from Subnet 338
- Configuring Named IPv4 ACLs 339
 - Standard Named IPv4 ACL Steps and Syntax 339
 - Standard Named IPv4 ACL: Deny a Single Host from a Given Subnet 340
 - Extended Named IPv4 ACL Steps and Syntax 340
 - Adding Comments to Named or Numbered IPv4 ACLs 340
- Verifying IPv4 ACLs 341
- Comparing IPv4 and IPv6 ACLs 343
- Configuring IPv6 ACLs 343

- Step 1: Name the IPv6 ACL 344
- Step 2: Create the IPv6 ACL 344
- Step 3: Apply the IPv6 ACL 344
- Standard IPv6 ACL: Allow SSH Remote Access 344
- Extended IPv6 ACL: Allow Only Web Traffic 345

Verifying IPv6 ACLs 346

Troubleshooting ACLs 348

Study Resources 349

Day 7: DHCP and DNS 351

CCNA 200-125 Exam Topics 351

Key Topics 351

DHCPv4 351

DHCPv4 Configuration Options 352

- Configuring a Router as a DHCPv4 Server 352

- Configuring a Router to Relay DHCPv4 Requests 356

- Configuring a Router as a DHCPv4 Client 357

DHCPv6 358

- SLAAC 358

- Stateless DHCPv6 360

- Stateful DHCPv6 360

- Stateless and Stateful DHCPv6 Operation 360

DHCPv6 Configuration Options 361

- Configuring a Router as a Stateless DHCPv6 Server 361

- Configuring a Router as a Stateful DHCPv6 Server 363

DHCP Troubleshooting 363

- Resolve IPv4 Address Conflicts 363

- Test Connectivity Using a Static IP Address 364

- Verify Switch Port Configuration 364

- Test DHCPv4 Operation on the Same Subnet or VLAN 364

DNS Operation 364

Troubleshooting DNS 366

Study Resources 367

Day 6: NAT 369

CCNA 200-125 Exam Topics 369

Key Topics 369

- NAT Concepts 369
 - A NAT Example 371
 - Dynamic and Static NAT 372
 - NAT Overload 372
 - NAT Benefits 373
 - NAT Limitations 373
- Configuring Static NAT 374
 - Configuring Dynamic NAT 375
 - Configuring NAT Overload 376
- Verifying NAT 377
- Troubleshooting NAT 378
- NAT for IPv6 379
 - IPv6 Private Address Space 379
 - Purpose of NAT for IPv6 379
- Study Resources 380

Day 5: WAN Overview 381

- CCNA 200-125 Exam Topics 381
- Key Topics 381
- WAN Topologies 381
- WAN Connection Options 382
 - Dedicated Connection Options 383
 - Circuit-Switched Connection Options 384
 - Packet-Switched Connection Options 385
 - Metro Ethernet 385
 - MPLS 386
 - Internet Connection Options 386
 - DSL 386
 - Cable Modem 387
 - Wireless 388
 - Choosing a WAN Link Option 388
- VPN Technology 389
 - VPN Benefits 389
 - Types of VPN Access 389
- Study Resources 391

Day 4: WAN Implementation 393

- CCNA 200-125 Exam Topics 393
- Key Topics 393

PPP Concepts	393
The PPP Frame Format	393
PPP Link Control Protocol (LCP)	394
Looped-Link Detection	394
Enhanced Error Detection	395
PPP Multilink	395
PPP Authentication	395
PPP Configuration and Verification	396
Basic PPP	396
CHAP	397
PAP	398
PPPTroubleshooting	398
PPPoE Concepts	399
PPPoE Configuration	399
PPPoE Configuration Example	400
PPPoETroubleshooting	400
GRE Tunneling	401
GRE Characteristics	401
GRE Configuration and Verification	401
GRE Troubleshooting	403
BGP Concepts	403
eBGP Configuration and Verification	404
Study Resources	407

Day 3: QoS, Cloud, and SDN 409

CCNA 200-125 Exam Topics	409
Key Topics	409
QoS	409
Classification and Marking	410
DSCP and IPP	411
EF and AF	412
Congestion Management	413
Policing, Shaping, and TCP Discards	413
QoS and TCP	415
Cloud Computing	416
Server Virtualization	416
Cloud Computing Services	418
Virtual Network Infrastructure	419

- Software-Defined Networking 419
 - Data, Control, and Management Planes 419
 - Controllers 421
 - SDN Examples 421
 - Open SDN and OpenFlow 421
 - The Cisco Application Centric Infrastructure 422
 - The Cisco APIC Enterprise Module (APIC-EM) 423
 - APIC-EM and ACLs 424
- Study Resources 426

Day 2: Device Monitoring, Management, and Maintenance 427

- CCNA 200-125 Exam Topics 427
- Key Topics 427
- SNMP Operation 427
 - SNMP Components 427
 - SNMP Messages 427
 - SNMP Versions 428
 - The Management Information Base 428
- Configuring SNMP 430
- Verifying SNMP 430
- Syslog 432
 - Syslog Operation 432
 - Syslog Configuration and Verification 434
- NetworkTime Protocol 436
- Cisco IOS File System and Devices 437
 - IFS Commands 437
 - URL Prefixes for Specifying File Locations 440
 - Commands for Managing Configuration Files 440
- Manage Cisco IOS Images 442
 - Backing Up a Cisco IOS Image 442
 - Restoring a Cisco IOS Image 443
- Managing Cisco IOS Licenses 444
- Password Recovery 448
- Study Resources 449

Day 1: Troubleshooting Methodologies and Tools 451

- CCNA 200-125 Exam Topics 451
- Key Topics 451

Troubleshooting Documentation	451
Configuration Files	451
Topology Diagrams	452
Baseline Date	453
Troubleshooting Methods	454
Troubleshooting at Each Layer	455
Physical Layer	455
Data Link Layer	456
Network Layer	456
Transport Layer	457
Application Layer	458
Bottom-Up Method and the Layers	459
Troubleshooting with IP Service Level Agreement	459
Study Resources	462

Exam Day 465

What You Need for the Exam	465
What You Should Receive After Completion	465
Summary	465

Post-Exam Information 467

Receiving Your Certificate	467
Determining Career Options	467
Examining Certification Options	468
If You Failed the Exam	468
Summary	468

Index 469

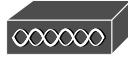
Icons Used in This Book



Router



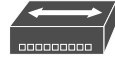
Wireless Router



Wireless Access Point



Hub



Hub (alternate)



Multilayer Switch



Switch



ATM Switch Relay Switch



WAN Switch



PBX Switch



Cisco ASA



Router with Firewall



PIX Firewall



Firewall



VPN Concentrator



DSLAM



CSU/DSU



Access Server



Voice-Enabled Access Server



Modem



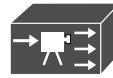
IP Phone



Phone



Server



IP/TV Broadcast Server



Network Management Server



Web Server



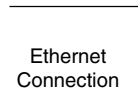
Laptop



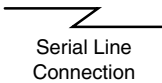
PC



Network Cloud



Ethernet Connection



Serial Line Connection



Wireless Connection

Command Syntax Conventions

The conventions used to present command syntax in this book are the same conventions used in the IOS Command Reference. The Command Reference describes these conventions as follows:

- **Boldface** indicates commands and keywords that are entered literally as shown. In actual configuration examples and output (not general command syntax), boldface indicates commands that are manually input by the user (such as a **show** command).
- *Italic* indicates arguments for which you supply actual values.
- Vertical bars (|) separate alternative, mutually exclusive elements.
- Square brackets ([]) indicate an optional element.
- Braces ({ }) indicate a required choice.
- Braces within brackets ([{ }]) indicate a required choice within an optional element.

Reader Services

Register your copy at www.ciscopress.com/title/9781587205903 for convenient access to downloads, updates, and corrections as they become available. To start the registration process, go to www.ciscopress.com/register and log in or create an account*. Enter the product ISBN 9781587205903 and click Submit. When the process is complete, you will find any available bonus content under Registered Products.

*Be sure to check the box that you would like to hear from us to receive exclusive discounts on future editions of this product.

Introduction

If you're reading this introduction, you've probably already spent a considerable amount of time and energy pursuing your CCNA certification. You're taking one of two paths. Either you are planning on taking the two exams, Interconnecting Cisco Network Devices, Part 1 (ICND1 100-105) and ICND2 200-105, or you are planning on taking the full Cisco Certified Network Associate Exam (CCNA 200-125). Regardless of how you got to this point in your travels through your CCNA studies, *31 Days Before Your CCNA Routing & Switching Exam* most likely represents the last leg of your journey on your way to the destination: to become a Cisco Certified Network Associate. However, if you are like me, you might be reading this book at the *beginning* of your studies. If so, this book provides an excellent overview of the material you must now spend a great deal of time studying and practicing. But I must warn you: unless you are extremely well versed in networking technologies and have considerable experience configuring and troubleshooting Cisco routers and switches, this book will *not* serve you well as the sole resource for your exam preparations. Therefore, let me spend some time discussing my recommendations for study resources.

Study Resources

Cisco Press and Pearson IT Certification offer an abundance of CCNA-related books to serve as your primary source for learning how to install, configure, operate, and troubleshoot small to medium-size routed and switched networks.

Safari Books Online

All the resources I reference in the book are available with a subscription to Safari Books Online (<https://www.safaribooksonline.com>). If you don't have an account, you can try it free for ten days.

Primary Resources

First on the list must be Wendell Odom's *CCNA Routing and Switching 200-125 Official Cert Guide and Network Simulator Library* (ISBN: 9781587206108). If you do not buy any other books, buy this one. Wendell's method of teaching, combined with his technical expertise and down-to-earth style, is unsurpassed in our industry. As you read through his books, you sense that he is sitting right there next to you walking you through the material. The practice exams and study materials on the DVD in the back of the book, plus the online resources, are worth the price of the book. There is no better resource on the market for a CCNA candidate.

If you are a Cisco Networking Academy student, you are blessed with access to the online version of the CCNA Routing and Switching curriculum and the wildly popular Packet Tracer network simulator. The Cisco Network Academy curriculum has four courses. To learn more about CCNA Routing and Switching courses and to find an Academy near you, visit <http://www.netacad.com>.

However, if you are not an Academy student but want to benefit from the extensive authoring done for these courses, you can buy any or all of CCNA Routing and Switching Companion Guides (CGs) and Labs & Study Guides (LSGs) of the Academy's popular online curriculum. Although you will not have access to the Packet Tracer files, you will have access to the tireless work of an outstanding team of Cisco Academy instructors dedicated to providing students with

comprehensive and engaging CCNA preparation course material. The titles and ISBNs for the CCNA Routing and Switching CGs and LSGs follow:

- *Introduction to Networks v6 Companion Guide* (ISBN: 9781587133602)
- *Introduction to Networks v6 Labs & Study Guide* (ISBN: 9781587133619)
- *Routing and Switching Essentials v6 Companion Guide* (ISBN: 9781587134289)
- *Routing and Switching Essentials v6 Labs & Study Guide* (ISBN: 9781587134265)
- *Scaling Networks v6 Companion Guide* (ISBN: 9781587134340)
- *Scaling Networks v6 Labs & Study Guide* (ISBN: 9781587134333)
- *Connecting Networks v6 Companion Guide* (ISBN: 9781587134326)
- *Connecting Networks v6 Labs & Study Guide* (ISBN: 9781587134296)

You can find these books at <http://www.ciscopress.com> by clicking the Cisco Networking Academy link.

Supplemental Resources

In addition to the book you hold in your hands, I recommend three supplemental resources to augment your final 31 days of review and preparation.

First is Scott Empson's very popular *CCNA Routing and Switching Portable Command Guide* (ISBN: 9781587205880). This guide is much more than just a listing of commands and what they do. Yes, it summarizes all the CCNA certification-level IOS commands, keywords, command arguments, and associated prompts. But it also provides you with tips and examples of how to apply the commands to real-world scenarios. Configuration examples throughout the book provide you with a better understanding of how these commands are used in simple network designs.

Second, Kevin Wallace's *CCNA Routing and Switching 200-125 Premium Edition Complete Video Course* (ISBN: 9780134580708) is a comprehensive training course that brings Cisco CCNA exam topics to life through the use of real-world demonstrations, animations, live instruction, and configurations, making learning these foundational networking topics easy and fun. Kevin's engaging style and love for the technology is infectious. The course contains more than 25 hours of instruction in more than 300 videos. The course also includes excellent practice tests.

Third, Wendell Odom and Sean Wilkins have created more than 400 structured labs that are available in the *CCNA Routing and Switching 200-125 Network Simulator* (ISBN: 9780789757760). These simulations map precisely to chapters in Wendell's book, but they are also a great practice resource for anyone.

The Cisco Learning Network

Finally, if you have not done so already, you should register with The Cisco Learning Network at <https://learningnetwork.cisco.com>. Sponsored by Cisco, The Cisco Learning Network is a free social learning network where IT professionals can engage in the common pursuit of enhancing and advancing their IT careers. Here you can find many resources to help you prepare for your CCNA exam, in addition to a community of like-minded people ready to answer your questions, help you with your struggles, and share in your triumphs.

So which resources should you buy? The answer to that question depends largely on how deep your pockets are or how much you like books. If you're like me, you must have it all! I admit it; my bookcase is a testament to my Cisco "geekness." But if you are on a budget, choose one of the primary study resources and one of the supplemental resources (such as Wendell Odom's certification library and Scott Empson's command guide). Whatever you choose, you will be in good hands. Any or all of these authors will serve you well.

Goals and Methods

The main goal of this book is to provide you with a clear and succinct review of the CCNA objectives. Each day's exam topics are grouped into a common conceptual framework and use the following format:

- A title for the day that concisely states the overall topic
- A list of one or more CCNA 200-125 exam topics to be reviewed
- A "Key Topics" section to introduce the review material and quickly orient you to the day's focus
- An extensive review section consisting of short paragraphs, lists, tables, examples, and graphics
- A "Study Resources" section to give you a quick reference for locating more in-depth treatment of the day's topics

The book counts down starting with Day 31 and continues through exam day to provide post-test information. Inside this book is also a calendar and checklist that you can tear out and use during your exam preparation.

Use the calendar to enter each actual date beside the countdown day and the exact day, time, and location of your CCNA exam. The calendar provides a visual for the time you can dedicate to each CCNA exam topic.

The checklist highlights important tasks and deadlines leading up to your exam. Use it to help you map out your studies.

Who Should Read This Book?

The audience for this book is anyone finishing preparation for taking the CCNA 200-125 exam. A secondary audience is anyone needing a refresher review of CCNA exam topics—possibly before attempting to recertify or sit for another certification for which the CCNA is a prerequisite.

Getting to Know the CCNA 200-125 Exam

For the current certifications (announced in May 2016), Cisco created the ICND1 (100-105) and ICND2 (200-105) exams, along with the CCNA (200-125) exam. To become CCENT certified, you need to pass just the ICND1 exam. To become CCNA Routing and Switching certified, you must pass both the ICND1 and ICND2 exams, or just the CCNA exam. The CCNA exam simply covers all the topics on the ICND1 and ICND2 exams, giving you two options for gaining your CCNA Routing and Switching certification. The two-exam path gives people with less experience a chance to study for a smaller set of topics at one time. The one-exam option provides a more cost-effective certification path for those who want to prepare for all the topics at once. This book focuses on the entire list of topics published for the CCNA 200-125 exam.

Currently for the CCNA exam, you are allowed 90 minutes to answer 50–60 questions. Use the following steps to access a tutorial at home that demonstrates the exam environment before you go to take the exam:

Step 1. Visit <http://www.vue.com/cisco>.

Step 2. Look for a link to the certification tutorial. Currently, it appears on the right side of the web page under the heading “Related Links.”

Step 3. Click the Certification Tutorial link.

When you get to the testing center and check in, the proctor verifies your identity, gives you some general instructions, and then takes you into a quiet room containing a PC. When you’re at the PC, you have a few things to do before the timer starts on your exam. For instance, you can take the tutorial to get accustomed to the PC and the testing engine. Every time I sit for an exam, I go through the tutorial even though I know how the test engine works. It helps me settle my nerves and get focused. Anyone who has user-level skills in getting around a PC should have no problems with the testing environment.

When you start the exam, you are asked a series of questions. Each question is presented one at a time and must be answered before moving on to the next question. The exam engine does not let you go back and change your answer. The exam questions can be in one of the following formats:

- Multiple choice
- Fill in the blank
- Drag and drop
- Testlet
- Simlet
- Simulation

The multiple-choice format simply requires that you point and click a circle or check box next to the correct answer(s). Cisco traditionally tells you how many answers you need to choose, and the testing software prevents you from choosing too many or too few.

Fill-in-the-blank questions usually require you only to type numbers. However, if words are requested, the case does not matter unless the answer is a command that is case sensitive (such as passwords and device names, when configuring authentication).

Drag-and-drop questions require you to click and hold, move a button or icon to another area, and release the mouse button to place the object somewhere else—usually in a list. For some questions, to get the question correct, you might need to put a list of five things in the proper order.

Testlets contain one general scenario and several multiple-choice questions about the scenario. These are ideal if you are confident in your knowledge of the scenario’s content because you can leverage your strength over multiple questions.

A simlet is similar to a testlet, in that you are given a scenario with several multiple-choice questions. However, a simlet uses a network simulator to allow you access to a simulation of the command line of Cisco IOS Software. You can then use **show** commands to examine a network’s current behavior and answer the question.

A simulation also uses a network simulator, but you are given a task to accomplish, such as implementing a network solution or troubleshooting an existing network implementation. You do this by configuring one or more routers and switches. The exam then grades the question based on the configuration you changed or added. A newer form of the simulation question is the GUI-based simulation, which simulates a graphical interface such as that found on a Linksys router or the Cisco Security Device Manager.

What Topics Are Covered on the CCNA Exam

Table I-1 summarizes the seven domains of the CCNA 200-125 exam:

Table I-1 CCNA 200-125 Exam Domains and Weightings

Domain	% of Examination
1.0 Network Fundamentals	15%
2.0 LAN Switching Technologies	21%
3.0 Routing Technologies	23%
4.0 WAN Technologies	10%
5.0 Infrastructure Services	10%
6.0 Infrastructure Security	11%
7.0 Infrastructure Management	10%

Although Cisco outlines general exam topics, not all topics might appear on the CCNA exam; likewise, topics that are not specifically listed might appear on the exam. The exam topics that Cisco provides and this book covers are a general framework for exam preparation. Be sure to check Cisco's website for the latest exam topics.

Registering for the CCNA 200-125 Exam

If you are starting your *31 Days Before Your CCNA Routing & Switching Exam* today, register for the exam right now. In my testing experience, there is no better motivator than a scheduled test date staring me in the face. I'm willing to bet the same holds true for you. Don't worry about unforeseen circumstances. You can cancel your exam registration for a full refund up to 24 hours before taking the exam. So if you're ready, gather the following information in Table I-1 and register right now!

- Legal name
- Social Security or passport number
- Company name
- Valid email address
- Method of payment

You can schedule your exam at any time by visiting www.pearsonvue.com/cisco/. I recommend that you schedule it for 31 days from now. The process and available test times vary based on the local testing center you choose.

Remember, there is no better motivation for study than an actual test date. *Sign up today.*

Digital Study Guide

Cisco Press offers this book in an online digital format that includes enhancements such as interactive activities and Check Your Understanding questions, plus Packet Tracer activities and a full-length exam.

31 Days Before Your CCNA Routing & Switching Exam Digital Study Guide is available for a discount for anyone who purchases this book. Details about redeeming this offer are found in the back of the book.

- **Read** the complete text of the book on any web browser that supports HTML5, including mobile.
- **Reinforce** key concepts with more than 31 dynamic and interactive hands-on exercises, and see the results with the click of a button. Also included are more than 25 Packet Tracer activities.
- **Test** your understanding of the material at the end of each day with more than 300 fully interactive online quiz questions. You also get a full-length final quiz of 60 questions that mimic the type of questions you will see in the CCNA Routing and Switching Composite certification exam.

To get your copy of Packet Tracer software, go to the companion website for instructions. To access this companion website, follow these steps:

- Step 1.** Go to <http://www.ciscopress.com/register> and log in or create a new account.
- Step 2.** Enter the ISBN 9781587205903.
- Step 3.** Answer the challenge question as proof of purchase.
- Step 4.** Click the Access Bonus Content link in the Registered Products section of your account page, to be taken to the page where your downloadable content is available.

This book contains references to the Digital Study Guide enhancements that look like this:



Activity: Identify the Encapsulation Layer

Refer to the Digital Study Guide to complete this activity.



Packet Tracer Activity: Configure Routing Protocol Authentication

Refer to the Digital Study Guide to access the PKA file for this activity. You must have Packet Tracer software to run this activity.



Check Your Understanding

Refer to the Digital Study Guide to take a 10-question quiz covering the content of this day.

When you are at these points in the Digital Study Guide, you can start the enhancement.

Basic Router Configuration

CCNA 200-125 Exam Topics

- Configure, verify, and troubleshoot IPv4 addressing and subnetting
- Configure, verify, and troubleshoot IPv6 addressing

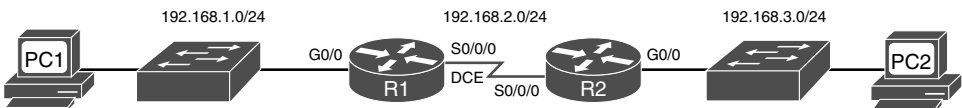
Key Topic

Today we review basic router configuration. First, we focus on configuring and verifying initial settings, including IPv4 addressing. Then we review IPv6 addressing and network connectivity verification. Most of this should be very familiar at this point in your studies because these skills are fundamental to all other router configuration tasks.

Basic Router Configuration with IPv4

Figure 24-1 shows the topology and IPv4 addressing scheme that we use to review basic router configuration and verification tasks.

Figure 24-1 IPv4 Example Topology



Device	Interface	IP Address	Subnet Mask	Default Gateway
R1	G0/0	192.168.1.1	255.255.255.0	N/A
	S0/0/0	192.168.2.1	255.255.255.0	N/A
R2	G0/0	192.168.3.1	255.255.255.0	N/A
	S0/0/0	192.168.2.2	255.255.255.0	N/A
PC1	N/A	192.168.1.10	255.255.255.0	192.168.1.1
PC2	N/A	192.168.3.10	255.255.255.0	192.168.3.1

When configuring a router, certain basic tasks are performed:

- Naming the router
- Setting passwords
- Configuring interfaces
- Configuring a banner
- Saving changes on a router
- Verifying basic configuration and router operations

Command Syntax

Table 24-1 shows the basic router configuration command syntax used to configure R1 in the following example.

Table 24-1 Basic Router Configuration Command Syntax

Configuration Task	Commands
Naming the router	Router (config) # hostname <i>name</i>
Setting passwords	Router (config) # enable secret <i>password</i>
	Router (config) # line console <i>0</i>
	Router (config-line) # password <i>password</i>
	Router (config-line) # login
	Router (config) # line vty <i>0 15</i>
	Router (config-line) # transport input <i>ssh</i>
	Router (config-line) # login local
	Router (config) # username <i>name</i> password <i>password</i>
Configuring a message-of-the-day banner	Router (config) # banner motd # <i>message</i> #
Configuring an interface	Router (config) # interface <i>type number</i>
	Router (config-if) # ip address <i>address mask</i>
	Router (config-if) # description <i>description</i>
	Router (config-if) # no shutdown
Saving changes on a router	Router# copy running-config startup-config
Examining the output of show commands	Router# show running-config
	Router# show ip route
	Router# show ip interface brief
	Router# show interfaces

Configuration Example

Let's walk through a basic configuration for R1. First, enter privileged EXEC mode and then global configuration mode:

```
Router> enable
Router# config t
```

Next, name the router and enter the encrypted password for entering privileged EXEC mode. This command overrides the older **enable password** *password* command, so we are not entering that one:

```
Router (config) # hostname R1
R1 (config) # enable secret class
```

Next, configure the console password and require that it be entered with the login password:

```
R1(config)# line console 0
R1(config-line)# password cisco
R1(config-line)# login
```

Configuring SSH and disabling Telnet are security best practices, so configure the vty lines to use only SSH.

NOTE: SSH configuration is not shown here; assume that it is already configured. To review SSH configuration, refer to Day 12, “LAN Security.”

```
R1(config)# line vty 0 15
R1(config-line)# transport input ssh
R1(config-line)# login local
R1(config-line)# exit
R1(config)# username admin password cisco
```

Encrypt all the clear-text passwords in the running configuration using the **service-password encryption** command:

```
R1(config)# service-password encryption
```

Configure the message-of-the-day (MOTD) banner. A delimiting character such as a # is used at both the beginning and the end of the message. At a minimum, a banner should warn against unauthorized access. A good security policy prohibits configuring a banner that welcomes an unauthorized user:

```
R1(config)# banner motd #
Enter TEXT message. End with the character '#'.
*****
WARNING!! Unauthorized Access Prohibited!!
*****
#
```

Now configure the individual router interfaces with IP addresses and other information. First, enter interface configuration mode by specifying the interface type and number. Next, configure the IP address and subnet mask:

```
R1(config)# interface Serial0/0/0
R1(config-if)# ip address 192.168.2.1 255.255.255.0
```

It is good practice to configure a description on each interface to help document the network information:

```
R1(config-if)# description Circuit#VBN32696-123 (help desk:1-800-555-1234)
```

Activate the interface:

```
R1(config-if)# no shutdown
```

Assuming that the other side of the link is activated on R2, the serial interface is now up. Finish R1 by configuring the GigabitEthernet 0/0 interface:

```
R1(config-if)# interface GigabitEthernet0/0
R1(config-if)# ip address 192.168.1.1 255.255.255.0
R1(config-if)# description R1 LAN
R1(config-if)# no shutdown
```

Assume that R2 is fully configured and can route back to the 192.168.1.0/24 LAN attached to R1. We need to add a static route to R1 to ensure connectivity to R2's LAN. Static routing is reviewed in more detail on Day 25, "Basic Routing Concepts." For now, enter the following command to configure a directly attached static route to R2's LAN:

```
R1(config)# ip route 192.168.3.0 255.255.255.0 Serial 0/0/0
```

To save the configuration, enter the **copy running-config startup-config** command or the **copy run start** command.

Verification Example

You can use the **show running-config** command to verify the full current configuration on the router. However, a few other basic commands can help you not only verify your configuration, but also begin troubleshooting any potential problems.

First, make sure that the networks for your interfaces are now in the routing table by using the **show ip route** command (see Example 24-1).

Example 24-1 The show ip route Command

```
R1# show ip route
Codes: L - local, C - connected, S - static, R - RIP, M - mobile, B - BGP
       D - EIGRP, EX - EIGRP external, O - OSPF, IA - OSPF inter area
       N1 - OSPF NSSA external type 1, N2 - OSPF NSSA external type 2
       E1 - OSPF external type 1, E2 - OSPF external type 2
       i - IS-IS, su - IS-IS summary, L1 - IS-IS level-1, L2 - IS-IS level-2
       ia - IS-IS inter area, * - candidate default, U - per-user static route
       o - ODR, P - periodic downloaded static route, H - NHRP, l - LISP
       + - replicated route, % - next hop override

Gateway of last resort is not set

192.168.1.0/24 is variably subnetted, 2 subnets, 2 masks
C       192.168.1.0/24 is directly connected, GigabitEthernet0/0
L       192.168.1.1/32 is directly connected, GigabitEthernet0/0
192.168.2.0/24 is variably subnetted, 2 subnets, 2 masks
C       192.168.2.0/24 is directly connected, Serial0/0/0
L       192.168.2.1/32 is directly connected, Serial0/0/0
S       192.168.3.0/24 is directly connected, Serial0/0/0
R1#
```

If a network is missing, check your interface status with the **show ip interface brief** command (see Example 24-2).

Example 24-2 The show ip interface brief Command

```
R1# show ip interface brief
Interface                IP-Address    OK? Method  Status          Protocol
Embedded-Service-Engine0/0 unassigned    YES unset    administratively down down down
GigabitEthernet0/0      192.168.1.1  YES manual  up              up
GigabitEthernet0/1      unassigned    YES unset    administratively down down
Serial0/0/0              192.168.2.1  YES manual  up              up
Serial0/0/1              unassigned    YES unset    administratively down down
R1#
```

The output from the **show ip interface brief** command provides you with three important pieces of information:

- IP address
- Line status (column 5)
- Protocol status (column 6)

The IP address should be correct, and the status codes should be up and up. Table 24-2 summarizes the two status codes and their meanings.

Table 24-2 Interface Status Codes

Name	Location	General Meaning
Line status	First status code	Refers to the Layer 1 status—for example, is the cable installed, is it the right/wrong cable, is the device on the other end powered on?
Protocol status	Second status code	Refers generally to the Layer 2 status. It is always down if the line status is down. If the line status is up, a protocol status of down is usually caused by mismatched data link layer configuration.

Four combinations of settings are possible for the status codes when troubleshooting a network. Table 24-3 lists the four combinations, along with an explanation of the typical reasons why an interface is in that state.

Table 24-3 Combinations of Interface Status Codes

Line and Protocol Status	Typical Reasons
Administratively down, down	The interface has a shutdown command configured on it.
down, down	The interface has a no shutdown command configured, but the physical layer has a problem. For example, no cable has been attached to the interface (or with Ethernet), the switch interface on the other end of the cable is shut down, or the switch is powered off.

Line and Protocol Status	Typical Reasons
up, down	This almost always refers to data link layer problems, most often configuration problems. For example, serial links have this combination when one router was configured to use PPP and the other defaults to use HDLC. However, a clocking or hardware issue can also be to blame.
up, up	All is well and the interface is functioning.

If necessary, use the more verbose **show interface** command if you need to track down a problem with an interface, to get the output for every physical and virtual interface. You can also specify one interface. Example 24-3 shows the output for GigabitEthernet 0/0.

Example 24-3 The show interface gigabitethernet 0/0 Command

```
R1# show interface gigabitethernet 0/0
GigabitEthernet0/0 is up, line protocol is up
  Hardware is CN Gigabit Ethernet, address is 30f7.0da3.0da0 (bia 30f7.0da3.0da0)
  Description: R1 LAN
  Internet address is 192.168.1.1/24
  MTU 1500 bytes, BW 100000 Kbit/sec, DLY 100 usec,
    reliability 255/255, txload 1/255, rxload 1/255
  Encapsulation ARPA, loopback not set
  Keepalive set (10 sec)
  Full Duplex, 100Mbps, media type is RJ45
  output flow-control is unsupported, input flow-control is unsupported
  ARP type: ARPA, ARP Timeout 04:00:00
  Last input 00:00:00, output 00:00:01, output hang never
  Last clearing of "show interface" counters never
  Input queue: 0/75/0/0 (size/max/drops/flushes); Total output drops: 0
  Queueing strategy: fifo
  Output queue: 0/40 (size/max)
  5 minute input rate 0 bits/sec, 0 packets/sec
  5 minute output rate 0 bits/sec, 0 packets/sec
    387 packets input, 59897 bytes, 0 no buffer
    Received 252 broadcasts (0 IP multicasts)
    0 runs, 0 giants, 0 throttles
    0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored
    0 watchdog, 86 multicast, 0 pause input
    281 packets output, 35537 bytes, 0 underruns
    0 output errors, 0 collisions, 1 interface resets
    56 unknown protocol drops
    0 babbles, 0 late collision, 0 deferred
    0 lost carrier, 0 no carrier, 0 pause output
    0 output buffer failures, 0 output buffers swapped out
R1#
```

This command has a lot of output. However, sometimes this is the only way to find a problem.

Table 24-4 parses and explains each important part of the **show interface** output.

Table 24-4 show interface Output Explanation

Output	Description
GigabitEthernet...is {up down administratively down}	Whether the interface hardware is currently active or down, or whether an administrator has taken it down.
line protocol is {up down}	Whether the software processes that handle the line protocol consider the interface usable (that is, whether keepalives are successful). If the interface misses three consecutive keepalives, the line protocol is marked as down.
Hardware	Hardware type (for example, MCI Ethernet, serial communications interface [SCI], cBus Ethernet) and address.
Description	Text string description configured for the interface (max 240 characters).
Internet address	IP address followed by the prefix length (subnet mask).
MTU	Maximum transmission unit (MTU) of the interface.
BW	Bandwidth of the interface, in kilobits per second. The bandwidth parameter is used to compute routing protocol metrics and other calculations.
DLY	Delay of the interface, in microseconds.
rely	Reliability of the interface as a fraction of 255 (255/255 is 100 percent reliability), calculated as an exponential average over 5 minutes.
load	Load on the interface as a fraction of 255 (255/255 is completely saturated), calculated as an exponential average over 5 minutes.
Encapsulation	Encapsulation method assigned to an interface.
Loopback	Whether loopback is set. Can indicate a problem with the carrier.
Keepalive	Whether keepalives are set.
ARP type	Type of Address Resolution Protocol (ARP) assigned.
Last input	Number of hours, minutes, and seconds since the last packet was successfully received by an interface. Useful for knowing when a dead interface failed.
output	Number of hours, minutes, and seconds since the last packet was successfully transmitted by an interface. Useful for knowing when a dead interface failed.
output hang	Number of hours, minutes, and seconds (or never) since the interface was last reset because of a transmission that took too long. When the number of hours in any of the previous fields exceeds 24 hours, the number of days and hours is printed. If that field overflows, asterisks are printed.
Last clearing	Time at which the counters that measure cumulative statistics shown in this report (such as number of bytes transmitted and received) were last reset to 0. Note that variables that might affect routing (for example, load and reliability) are not cleared when the counters are cleared. Asterisks indicate elapsed time too large to be displayed. Reset the counters with the clear interface command.

Output	Description
Output queue, input queue, drops queue	Number of packets in output and input queues. Each number is followed by a slash (/), the maximum size of the queue, and the number of packets dropped because of a full queue.
Five minute input rate, Five minute output rate	Average number of bits and packets transmitted per second in the last 5 minutes. If the interface is not in promiscuous mode, it senses network traffic that it sends and receives (instead of all network traffic). The 5-minute input and output rates should be used only as an approximation of traffic per second during a given 5-minute period. These rates are exponentially weighted averages with a time constant of 5 minutes. A period of four time constants must pass before the average will be within 2 percent of the instantaneous rate of a uniform stream of traffic over that period.
packets input	Total number of error-free packets the system received.
bytes input	Total number of bytes, including data and MAC encapsulation, in the error-free packets received by the system.
no buffers	Number of received packets discarded because the main system had no buffer space. Compare with ignored count. Broadcast storms on Ethernet are often responsible for no input buffer events.
Received...broadcasts	Total number of broadcast or multicast packets received by the interface. The number of broadcasts should be kept as low as practicable. An approximate threshold is less than 20 percent of the total number of input packets.
runts	Number of Ethernet frames that are discarded because they are smaller than the minimum Ethernet frame size. Any Ethernet frame that is less than 64 bytes is considered a runt. Runts are usually caused by collisions. If more than one runt per million bytes is received, it should be investigated.
giants	Number of Ethernet frames that are discarded because they exceed the maximum Ethernet frame size. Any Ethernet frame that is larger than 1518 bytes is considered a giant.
input error	Runts, giants, no buffer, cyclic redundancy check (CRC), frame, overrun, and ignored counts. Other input-related errors can also increase the input error count, and some datagrams can have more than one error. Therefore, this sum might not balance with the sum of enumerated input error counts.
CRC	CRC generated by the originating LAN station or far-end device not matching the checksum calculated from the data received. On a LAN, this usually indicates noise or transmission problems on the LAN interface or the LAN bus itself. A high number of CRCs is usually the result of collisions or a station transmitting bad data.

Output	Description
frame	Number of packets received as incorrectly having a CRC error and a noninteger number of octets. On a LAN, this is usually the result of collisions or a malfunctioning Ethernet device.
overrun	Number of times the receiver hardware could not hand-receive data to a hardware buffer because the input rate exceeded the capability of the receiver to handle the data.
ignored	Number of received packets ignored by the interface because the interface hardware ran low on internal buffers. These buffers are different from the system buffers mentioned in the buffer description. Broadcast storms and bursts of noise can cause the ignored count to increase.
input packets with dribble condition detected	Dribble bit error indicates that a frame is slightly too long. This frame error counter is incremented just for informational purposes; the router accepts the frame.
packets output	Total number of messages transmitted by the system.
bytes	Total number of bytes, including data and MAC encapsulation, transmitted by the system.
underruns	Number of times that the transmitter has been running faster than the router can handle. This might never be reported on some interfaces.
output errors	Sum of all errors that prevented the final transmission of datagrams out of the interface being examined. Note that this might not balance with the sum of the enumerated output errors because some datagrams might have more than one error and others might have errors that do not fall into any of the specifically tabulated categories.
collisions	Number of messages retransmitted because of an Ethernet collision. This is usually the result of an overextended LAN (too-long Ethernet or transceiver cable, more than two repeaters between stations, or too many cascaded multiport transceivers). A packet that collides is counted only once in output packets.
interface resets	Number of times an interface has been completely reset. This can happen if packets queued for transmission were not sent within several seconds. On a serial line, this can be caused by a malfunctioning modem that is not supplying the transmit clock signal, or it can be caused by a cable problem. If the system notices that the carrier detect line of a serial interface is up but the line protocol is down, it periodically resets the interface in an effort to restart it. Interface resets can also occur when an interface is looped back or shut down.



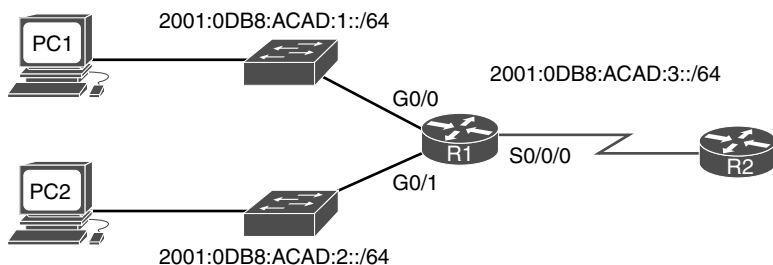
Activity: Order the Steps for IPv4 Router Configuration

Refer to the Digital Study Guide to complete this activity.

Basic Router Configuration with IPv6

In this section, we use the topology in Figure 24-2 to review the basic commands for enabling IPv6 on a router.

Figure 24-2 IPv6 Example Topology



Command Syntax

First, you must enable IPv6 routing using the following command in global configuration mode:

```
R1(config)# ipv6 unicast-routing
```

Among other actions, this command configures the router to begin listening for and responding to Neighbor Discovery (ND) messages on all active IPv6 interfaces.

To configure an IPv6 address on a router's interface, you have one of several options:

- Configure the interface to use the EUI-64 method of addressing:

```
Router(config)# ipv6 address ipv6-prefix/prefix-length eui-64
```

- Configure the full global unicast address. To manually configure a full IPv6 address, use the following command syntax:

```
Router(config)# ipv6 address ipv6-address/prefix-length
```

- Configure the interface as unnumbered (see Day 26, "IPv6 Addressing").
- Configure the interface as a DHCPv6 client (see Day 7, "DHCP and DNS").

NOTE: To manually configure an interface's link-local address, use the following command syntax:

```
Router(config)# ipv6 address ipv6-address/prefix-length link-local
```

Configuration Example

The preferred method often is to manually configure the full IPv6 address because you can control the number of hexadecimal digits you must type when testing connectivity or troubleshooting a problem. You can see this by comparing the EUI-64 method to a full configuration. In Example 24-4, the interfaces on R1 are all configured using the EUI-64 method.

Example 24-4 Configuring Interfaces Using the EUI-64 Method

```

R1(config)# interface g0/0
R1(config-if)# ipv6 address 2001:db8:acad:1::/64 eui-64
R1(config-if)# interface g0/1
R1(config-if)# ipv6 address 2001:db8:acad:2::/64 eui-64
R1(config-if)# interface s0/0/0
R1(config-if)# ipv6 address 2001:db8:acad:3::/64 eui-64
R1(config-if)# do show ipv6 interface brief
GigabitEthernet0/0          [up/up]
    FE80::2D0:97FF:FE20:A101
    2001:DB8:ACAD:1:2D0:97FF:FE20:A101
GigabitEthernet0/1          [up/up]
    FE80::2D0:97FF:FE20:A102
    2001:DB8:ACAD:2:2D0:97FF:FE20:A102
Serial0/0/0                  [down/down]
    FE80::20C:CFFF:FE77:A401
    2001:DB8:ACAD:3:20C:CFFF:FE77:A401
<output omitted>

```

Notice the number of hexadecimal digits in the IPv6 addresses highlighted in the output from the **show ipv6 interface brief** command. Imagine having to ping the GigabitEthernet 0/0 address 2001:DB8:ACAD:1:2D0:97FF:FE20:A101.

Furthermore, notice that the link-local addresses are also rather complex. To reduce the complexity of the router's configuration, verification, and troubleshooting, it is a good practice to manually configure the link-local address as well as the IPv6 global unicast address. In Example 24-5, R1 is reconfigured with simpler IPv6 addresses and with FE80::1 as the link-local address on all interfaces. Remember, the link-local address needs to be unique only on that interface's link.

Example 24-5 Full IPv6 Address and Link-Local Address Configuration

```

R1(config-if)# interface g0/0
R1(config-if)# no ipv6 address 2001:db8:acad:1::/64 eui-64
R1(config-if)# ipv6 address 2001:db8:acad:1::1/64
R1(config-if)# ipv6 address fe80::1 link-local
R1(config-if)# interface g0/1
R1(config-if)# no ipv6 address 2001:db8:acad:2::/64 eui-64
R1(config-if)# ipv6 address 2001:db8:acad:2::1/64
R1(config-if)# ipv6 address fe80::1 link-local
R1(config-if)# interface s0/0/0
R1(config-if)# no ipv6 address 2001:db8:acad:3::/64 eui-64
R1(config-if)# ipv6 address 2001:db8:acad:3::1/64
R1(config-if)# ipv6 address fe80::1 link-local
R1(config-if)# do show ipv6 interface brief

```

```
GigabitEthernet0/0          [up/up]
    FE80::1
    2001:DB8:ACAD:1::1
GigabitEthernet0/1          [up/up]
    FE80::1
    2001:DB8:ACAD:2::1
Serial0/0/0                  [down/down]
    FE80::1
    2001:DB8:ACAD:3::1
<output omitted>
```

NOTE: If you do not remove the previous IPv6 address configuration, each interface will have two IPv6 global unicast addresses. This is different than in IPv4, where simply configuring another IPv4 address with the **ip address** command overwrites any previous configuration. However, only one link-local address can exist per interface.

Compare the highlighted output from the **show ipv6 interface brief** command in Example 24-5 with the output in Example 24-4. You can see that simplifying the IPv6 addressing implementation can make your verification and troubleshooting job much easier.

To verify the full configuration of an interface, use the **show ipv6 interface** command. Example 24-6 shows the output for R1's GigabitEthernet 0/0 interface.

Example 24-6 The show ipv6 interface gigabitethernet 0/0 Command

```
R1# show ipv6 interface gigabitethernet 0/0
GigabitEthernet0/0 is up, line protocol is up
  IPv6 is enabled, link-local address is FE80::1
  No Virtual link-local address(es):
  Global unicast address(es):
    2001:DB8:ACAD:1::1, subnet is 2001:DB8:ACAD:1::/64
  Joined group address(es):
    FF02::1
    FF02::1:FF00:1
  MTU is 1500 bytes
  ICMP error messages limited to one every 100 milliseconds
  ICMP redirects are enabled
  ICMP unreachable are sent
  ND DAD is enabled, number of DAD attempts: 1
  ND reachable time is 30000 milliseconds
  ND advertised reachable time is 0 milliseconds
  ND advertised retransmit interval is 0 milliseconds
  ND router advertisements are sent every 200 seconds
  ND router advertisements live for 1800 seconds
  ND advertised default router preference is Medium
  Hosts use stateless autoconfig for addresses.
```

Focus on the highlighted output. IPv6 is enabled on this interface with a nice, short link-local address. The global unicast address and its subnet are listed, as is the address of multicast groups that this interface automatically joined. Do you remember what the FF02::1 and FF02::1:FF00:1 addresses are used for? If not, revisit Day 26.

That's all the IPv6 configurations for today. As we continue to review the exam topics in the upcoming days, we will incorporate IPv6 topics.



Activity: Order the Steps for IPv6 Router Configuration

Refer to the Digital Study Guide to complete this activity.

Verifying IPv4 and IPv6 Network Connectivity

As reviewed on Day 29, “Switch Configuration Basics,” ping and traceroute are helpful tools for verifying network connectivity. Example 24-7 demonstrates successful ping output on the router.

Example 24-7 Successful ping Output on a Router

```
R1# ping 192.168.3.10

Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.168.3.10, timeout is 2 seconds:
!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 1/2/4 ms
!Pinging an IPv6 destination
R1# ping 2001:db8:acad:1:290:dff:fee5:8095

Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 2001:DB8:ACAD:1:290:CFF:FEE5:8095, timeout is 2
seconds:
!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 0/9/46 ms

R1#
```

Unsuccessful ping output shows periods (.) instead of exclamation points (!), as Example 24-8 demonstrates. The output would be the same in IPv6.

Example 24-8 Unsuccessful ping Output on a Router

```
R1# ping 192.168.3.2

Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.168.3.2, timeout is 2 seconds:
.....
Success rate is 0 percent (0/5)

R1#
```

Example 24-9 shows output from a successful **traceroute** command.

Example 24-9 Successful traceroute Output on a Router

```
R1# traceroute 192.168.3.10
Type escape sequence to abort.
Tracing the route to 192.168.3.10

 1  192.168.2.2      71 msec    70 msec    72 msec
 2  192.168.3.10    111 msec   133 msec   115 msec
R1#
!Tracing to an IPv6 destination.
R2# traceroute 2001:db8:acad:1:290:cff:fee5:8095
Type escape sequence to abort.
Tracing the route to 2001:DB8:ACAD:1:290:CFE:FEE5:8095

 1  2001:DB8:ACAD:3::11 msec    1 msec    1 msec
 2  2001:DB8:ACAD:1:290:CFE:FEE5:8095 1 msec    1 msec    0 msec
R2#
```

Unsuccessful traces show the last successful hop and the asterisks for each attempt until the user cancels. To cancel the **traceroute** command on a router, use the key combination **Ctrl-Shift-6** and then press the **x** key. Example 24-10 shows unsuccessful **traceroute** output. The output would be the same with IPv6.

Example 24-10 Unsuccessful traceroute Output on a Router

```
R1# traceroute 192.168.3.2
Type escape sequence to abort.
Tracing the route to 192.168.3.2

 1  192.168.2.2      71 msec    70 msec    72 msec
 2  * * *
 3  * * *
 4  * * *
 5  *
R1#
```

Using Telnet or SSH to remotely access another device also tests connectivity. More important, these remote access methods test whether a device has been correctly configured so that you can access it for management purposes. This can be important when a device is truly remote (for example, across town or in another city). Day 12 reviews SSH configuration and verification in greater detail.

During the basic configuration tasks earlier, we entered the commands to properly configure the vty lines for SSH remote access. If you are accessing a device configured with SSH from a PC, you use the SSH setting in your terminal client. However, you can use the **ssh** command on a router or switch to access another device configured with SSH. Example 24-11 shows how to use SSH to remotely access R2 from R1.

Example 24-11 Remote Access Using SSH

```

R1# ssh?
  -c      Select encryption algorithm
  -l      Log in using this user name
  -m      Select HMAC algorithm
  -o      Specify options
  -p      Connect to this port
  -v      Specify SSH Protocol Version
  -vrf    Specify vrf name
WORD     IP address or hostname of a remote system

R1# ssh -l?
WORD     Login name

R1# ssh -l admin?
  -c      Select encryption algorithm
  -m      Select HMAC algorithm
  -o      Specify options
  -p      Connect to this port
  -v      Specify SSH Protocol Version
  -vrf    Specify vrf name
WORD     IP address or hostname of a remote system

R1# ssh -l admin 192.168.2.2
Password:

*****
WARNING!! Unauthorized Access Prohibited!!
*****

R2>

```

NOTE: During your CCNA studies and lab practice, you most likely used a Telnet configuration to remotely access your lab equipment. Although Telnet is easier to use than SSH, remember that SSH is considered best practice. Therefore, during the CCNA exam, be ready to use SSH to remotely access devices on simulation questions because Telnet might not be configured or allowed.

**Packet Tracer Activity: Dual-Stack Router Address Configuration**

Refer to the Digital Study Guide to access the PKA file for this activity. You must have Packet Tracer software to run this activity. See the Introduction for details.

Basic IP Addressing Troubleshooting

If you are sure you manually configured the correct IP address and subnet mask (IPv4) or network prefix (IPv6), then basic IP addressing issues are usually the result of a misconfigured default gateway or duplicate addresses.

Default Gateway

A misconfigured default gateway is one of the most common problems in either a static or dynamically assigned IP addressing scheme. For a device to communicate across multiple networks, it must be configured with an IP address, a subnet mask or network prefix, and a default gateway.

The default gateway is used when the host wants to send a packet to a device on another network. The default gateway address is generally the router interface address attached to the local network to which the host is connected.

To resolve a default gateway that was manually configured incorrectly, consult the topology and addressing documentation to verify what the device's default gateway should be—normally, a router attached to the same LAN.

NOTE: A misconfigured DHCP server can also cause a default gateway issue. Some DHCP server configurations, such as the Easy IP IOS feature, might require the administrator to manually configure the default gateway address. If this is configured incorrectly, no devices will have access beyond the LAN. DHCP is reviewed on Day 7.

Duplicate IP Addresses

Under some circumstances, duplicate IP address conflicts can occur between a statically configured network device and a PC obtaining automatic IP addressing information from the DHCP server.

To resolve such an IP addressing conflict, you can do one of the following:

- Convert the network device with the static IP address to a DHCP client
- On the DHCP server, exclude the static IP address of the end device from the DHCP pool of addresses

The first solution is a quick fix that you can do in the field. However, the device more than likely needs a static configuration. The second solution might be the better long-term choice. However, it requires that you have administrative privileges to configure the DHCP server.

You might also encounter IP addressing conflicts when manually configuring IP on an end device in a network that uses only static IP addresses. In this case, you must determine which IP addresses are available on the particular IP subnet and configure accordingly. This case illustrates why it is so important for a network administrator to maintain detailed documentation, including IP address assignments and topologies, for end devices.

Study Resources

For today's exam topics, refer to the following resources for more study.

Resource	Location	Topic
Primary Resources		
Routing and Switching Essentials	1	Router Initial Configuration
ICND1 Official Cert Guide	17	Enabling IPv4 Support on Cisco Router Interfaces
	30	Implementing Unicast IPv6 Addresses on Routers
Supplemental Resources		
CCNA Portable Command Guide	11	All
CCNA Video Series	3	Lesson 2: Basic Router Configuration and Verification
CCNA Network Simulator	ICND1	Chapter 17: New Job I
		Chapter 17: Rebuild a Configuration
		Chapter 17: Router CLI Exec Mode I-II
		Chapter 17: Router CLI Configuration Process
		Chapter 17: Setting Router Passwords
		Chapter 30: IPv6 Configuration I-II
		Chapter 30: IPv6 Address Configuration I-IX
		Chapter 30: IPv6 EUI-64 Calculation Drills I-X
		Chapter 30: IPv6 Addressing Troubleshooting



Check Your Understanding

Refer to the Digital Study Guide to take a short quiz covering the content of this day.

Symbols

- * (asterisk), 165, 438
- ? command, 42–43
- 3-1-4 Rule, 92
- 3G connections, 388
- 3-tiered campus design, 24–26
- 4G connections, 388
- 10BASE-T, 21, 27, 34
- 10GBASE-LX4, 21
- 10GBASE-SX4, 21
- 10GBASE-T, 21
- 10GigE, 34
- 100BASE-FX, 21
- 100BASE-TX, 21
- 802.1D. *See* STP (Spanning Tree Protocol)
- 802.1x, 293–294
- 1000BASE-LX, 21
- 1000BASE-SX, 21
- 1000BASE-T, 21
- 1000BASE-TX, 21

A

- A record (DNS), 365
- AAA (Authentication, Authorization, and Accounting) framework, 292
- AAAA record (DNS), 365
- access control lists. *See* ACLs (access control lists)
- access layer, 24
- access layer switches, 14
- access points, 17–19
- access-list command, 336, 337–338, 375
- ACI (Application Centric Infrastructures), 422–423
- Acknowledgment field (TCP), 7–8
- Acknowledgment packets (EIGRP), 241
- ACL Analysis tool (APIC-EM), 424–425
- ACL Path Trace tool (APIC-EM), 424–425
- ACLs (access control lists), 337–339

- APIC-EM (Application Policy Infrastructure Controller Enterprise Module) and, 424–425
- defining, 329
- design guidelines, 333–334
- identification numbers, 333
- interface processing ACLs, 329–330
- IPv4 ACLs
 - comments, 340–341
 - compared to IPv6 ACLs, 343
 - extended named IPv4 ACLs, 340
 - extended numbered IPv4 ACLs, 337–339
 - standard named IPv4 ACLs, 339–340
 - standard numbered IPv4 ACLs, 335–337
 - verification, 341–343
- IPv6 ACLs
 - applying, 344
 - compared to IPv4 ACLs, 343
 - creating, 344
 - extended IPv6 ACLs, 345
 - naming, 343–344
 - standard IPv6 ACLs, 344–345
 - troubleshooting, 348–349
 - verification, 346–348
- list logic with, 330–331
- operation, 329
- planning for, 331
- types of, 332

Active mode (LACP), 316

AD (administrative distance), 113–115, 244–245

AD (advertised distance), 245

address conflicts, resolving, 363–364

Address Resolution Protocol (ARP), 4, 364

addresses, MAC, 11, 28

addressing, Ethernet, 36

addressing, IPv4, 77

- binary and alphanumeric representations, 90–91
- classes of addresses, 78–80
- conventions for writing, 100–102
- header format, 78
- IPv4-mapped IPv6 address, 97
- NAT (network address translation)
 - benefits of, 373
 - concepts, 369–371
 - dynamic NAT, 371, 375–376

- example*, 371
 - limitations of*, 373
 - overloading*, 372–373, 376
 - static NAT*, 371, 374–375
 - troubleshooting*, 378–379
 - verification*, 377
 - private addresses, 81
 - public addresses, 81
 - subnetting
 - bits borrowed, determining*, 81–82
 - examples of*, 83–85
 - overview of*, 81
 - subnet addressing scheme*, 83
 - subnet masks*, 80, 82
 - subnet multiplier*, 83
 - variable-length subnet masking (VLSM)*, 85–87
 - troubleshooting, 136
- addressing, IPv6**
- anycast addresses, 100
 - assigned multicast addresses, 98
 - benefits of, 89–90
 - binary and alphanumeric representations, 90–91
 - EUI-64 concept, 103–104
 - global unicast addresses, 92–95
 - IPv4 embedded addresses, 97
 - link-local addresses, 95–96
 - loopback addresses, 96
 - migration to, 105–106
 - NAT (network address translation)
 - private address space*, 379
 - purpose of*, 379–380
 - prefixes, 101–102
 - solicited-node multicast addresses, 98–100
 - stateless address autoconfiguration, 104–105
 - subnetting, 102–103
 - troubleshooting, 136
 - ULAs (unique local addresses), 96–97
 - unspecified addresses, 96
- addressing schemes**
- EIGRP (Enhanced Interior Gateway Routing Protocol)
 - for IPv4*, 249
 - for IPv6*, 257
 - IPv4 static routing, 141
 - IPv6 static routing, 148–149
 - OSPF (Open Shortest Path First), 197
 - multiarea OSPFv2 implementation*, 216
 - multiarea OSPFv3 implementation*, 219
 - OSPFv2*, 226
 - OSPFv3*, 232
- adjacency (OSPF)**, 228, 236
- administrative distance (AD)**, 113–115, 244–245
- advertised distance (AD)**, 245
- advertisements (VTP)**, 170
- AF (Assured Forwarding)**, 412–413
- algorithms**
- Dijkstra Shortest Path First (SPF) algorithm, 117–118
 - DUAL (Diffusing Update Algorithm), 245–246
 - OSPF (Open Shortest Path First), 189–190
 - Pseudo-Random Global ID Algorithm, 96
 - STP (Spanning Tree Protocol), 298–299
- alphanumeric representation (IP addresses)**, 90–91
- anycast addresses**, 100
- APIC (Cisco Application Policy Infrastructure Controller)**, 423
- APIC-EM (Application Policy Infrastructure Controller Enterprise Module)**, 423–425
- Application Centric Infrastructures (ACI)**, 422–423
- application layer**
- OSI model, 2
 - TCP/IP model, 5
 - troubleshooting, 458
- Application Policy Infrastructure Controller (APIC)**, 423
- Application Policy Infrastructure Controller Enterprise Module (APIC-EM)**, 423–425
- applying ACLs (access control lists)**, 344
- APs (access points)**, 17–19
- ARP (Address Resolution Protocol)**, 4, 364
- assigned multicast addresses**, 98
- assigning VLANs (virtual local-area networks)**, 65–66
- Assured Forwarding (AF)**, 412–413
- asterisk (*)**, 165, 438
- asymmetric switching**, 30

authentication

- AAA (Authentication, Authorization, and Accounting) framework, 292
- authentication servers, 293
- PPP (Point-to-Point Protocol), 395–396

Auto mode (PAGP), 315**auto-cost reference-bandwidth command, 201, 208****automatic medium-dependent interface crossover (auto-MDIX), 48****automatic summarization**

- EIGRP (Enhanced Interior Gateway Routing Protocol), 263–264
- RIPv1 (Routing Information Protocol version 1), 162–164
- RIPv2 (Routing Information Protocol version 2), 167

auto-MDIX (automatic medium-dependent interface crossover), 48**autonomous system (AS), 110****Autonomous System Number field (EIGRP), 243****auto-summary command, 264****B****backing up**

- IOS images, 442–443
- licenses, 447

backup designated routers (BDR), 189**balancing load, 323–325****bandwidth**

- definition of, 409
- modifying usage of
 - EIGRP for IPv4*, 266
 - EIGRP for IPv6*, 268–269
- reference bandwidth, 200–203

bandwidth command, 202–203, 244, 254, 266**banner login command, 47****baseline data, 453–454****Basic Rate Interface (BRI), 384****BD/BDR election, 229–231****BDR (backup designated routers), 189, 229–231****BGP (Border Gateway Protocol)**

- concepts, 403–404
- eBGP (external BGP)

- configuration*, 404–407
- verification*, 406–407

BID (bridge ID), 298–299, 307–309**bidirectional communication, 47****binary representation (IP addresses), 90–91****binary values (subnet masks), 80–82****bits borrowed for subnets, determining, 81–82****black hole VLANs (virtual local-area networks), 59****Border Gateway Protocol. *See* BGP (Border Gateway Protocol)****bottom-up troubleshooting, 459****BPDU (bridge protocol data unit), 298****BPDU guard, 309****BRI (Basic Rate Interface), 384****bridge ID (BID), 298–299, 307–309****bridge protocol data unit (BPDU), 298****broadcast addresses, 36****broadcast domains, 29****broadcast multiaccess networks, 228****broadcast storms, 297****buffering memory, 30****C****cable modems, 387****cabling**

- copper cable, 19–20
- fiber-optic cable, 19–20
- UTP (unshielded twisted pair) cabling, 34–35

Canonical Format Identifier (CFI), 61**CAPWAP (Control and Provisioning of Wireless Access Points), 19****Carrier Sense Multiple Access with Collision Detection (CSMA/CD), 32–33****CBWFQ (Class-Based Weighted Fair Queueing), 413*****CCNA Routing and Switching 200–125 Premium Edition Complete Video Course* (Wallace), 425*****CCNA Routing and Switching ICND2 200–105 Official Cert Guide* (Odom), 404, 421**

CDP (Cisco Discovery Protocol)

- configuration, 274–276
- disabling, 275–276
- overview of, 273–274
- verification, 277–279

cdp holdtime command, 280**cellular Internet connections, 388****CFI (Canonical Format Identifier), 61****Challenge Handshake Authentication Protocol (CHAP), 397–398****channel-group command, 316, 319****CHAP (Challenge Handshake Authentication Protocol), 397–398****CIR (Committed Information Rate), 414****circuit-switched connections, 384–385****Cisco 1941 router, 15****Cisco ACI (Application Centric Infrastructures), 422–423****Cisco APIC-EM (Application Policy Infrastructure Controller Enterprise Module), 423–425****Cisco Application Policy Infrastructure Controller (APIC), 423****Cisco devices, connecting to, 41****Cisco Discovery Protocol. *See* CDP (Cisco Discovery Protocol)****Cisco IOS Integrated File System. *See* IFS (Integrated File System)****Cisco Open SDN Controller (OSC), 422****Class of Service (CoS), 411****Class Selector (CS) values, 411****Class-Based Weighted Fair Queueing (CBWFQ), 413****classes of IPv4 addresses, 78–80****classful routing protocols, 112****classification**

- AF (Assured Forwarding), 412–413
- definition of, 410–411
- DSCP (differentiated service code point), 411–412
- EF (Expedited Forwarding), 412–413
- IPP (IP precedence), 411–412

classless routing protocols, 112**clear command, 378****clear ip nat translation command, 377****clear ip ospf process command, 230, 236****clear spanning-tree detected protocols command, 309****CLI (command-line interface). *See* commands****clients, DHCPv4, 357–358****cloud computing**

- overview of, 416
- server virtualization, 416–418
- services, 418–419
- virtual network infrastructure, 419

collisions

- collision domains, 29
- troubleshooting, 54

command history, 44**commands**

- ? 42–43
- access-list, 336, 337–338, 375
- auto-cost reference-bandwidth, 201, 208
- auto-summary, 264
- bandwidth, 202–203, 244, 254, 266
- banner login, 47
- basic switch configuration commands, 46–47
- cdp holdtime, 280
- channel-group, 316, 319
- clear, 378
- clear ip nat translation, 377
- clear ip ospf process, 230, 236
- clear spanning-tree detected protocols, 309
- command history, 44
- configure terminal, 45
- copy, 440–442
- copy run start, 124
- copy running-config startup-config, 124
- copy startup-config running-config, 448
- copy tftp flash, 444
- crypto key generate rsa, 295
- crypto key zeroize rsa, 295
- debug, 378
- debug ip nat, 378
- debug ip rip, 160–161, 164
- debug ppp, 398
- default-information originate, 165, 227, 233
- default-router, 353
- dir, 438–440, 443
- dns-server, 353

- domain-name, 353
- duplex, 52
- duplex auto, 46
- eigrp router-id, 250, 257
- enable password, 47, 122
- encapsulation ppp, 396
- exit, 46
- frequency, 460
- hostname, 46, 397
- icmp-echo, 460
- interface port-channel, 316
- interface range, 47, 316
- interface tunnel, 402
- interface vlan, 181
- ip access-group, 336
- ip access-list extended, 340
- ip access-list standard, 339
- ip address, 46
- ip address dhcp, 357
- ip bandwidth-percent eigrp, 268
- ip default-gateway, 46
- ip dhcp excluded-address, 352
- ip dhcp pool, 352
- ip domain-name, 277, 295
- ip forward-protocol udp, 357
- ip hello-interval eigrp, 266–267
- ip helper-address, 356–357
- ip hold-time eigrp, 266–267
- ip http authentication enable, 46
- ip http server, 46
- ip nat inside, 374, 375
- ip nat inside source list, 375
- ip nat inside source static, 374
- ip nat outside, 374, 375
- ip nat pool name, 375
- ip ospf cost, 202–203
- ip ospf priority, 229
- ip route, 140
- ip routing, 181
- ip sla, 460
- ip sla schedule, 460
- ipconfig, 49, 355–356
- ipv6 access-class, 344
- ipv6 access-list, 344
- ipv6 address, 130
- ipv6 address autoconfig, 362, 363
- ipv6 address dhcp, 363
- ipv6 eigrp, 257
- ipv6 hello-interval eigrp, 269
- ipv6 hold-time eigrp, 269
- ipv6 nd, 359–360
- ipv6 route, 149
- ipv6 router eigrp, 257
- ipv6 router ospf, 208
- ipv6 traffic-filter, 344
- ipv6 unicast-routing, 98, 130, 257, 361
- lease, 353
- license install, 445–447
- license save, 447
- line console, 46
- lldp holdtime, 280
- lldp reinit, 280
- lldp run, 280
- lldp timer, 280
- logging buffered, 434
- logging console, 434
- logging source-interface, 435
- logging trap, 435
- login, 46
- mdix auto, 46
- neighbor, 405–406
- netbios-name-server, 353
- network, 199–200, 250, 353, 406
- no cdp enable, 275–276
- no cdp run, 273
- no debug ip rip, 161
- no lldp receive, 280
- no lldp transmit, 280
- no service dhcp, 354
- no shutdown, 257, 275, 291
- no switchport, 182
- ntp server, 436
- passive-interface, 161–162, 208
- password, 46
- ping, 48–50, 133
- ppp authentication chap, 397, 398
- ppp authentication pap, 398
- pppoe enable, 400
- range, 65
- redistribute static, 265, 267
- remark, 340
- reset, 448
- router bgp, 405
- router ospf, 198
- router rip, 163
- router-id, 198–199, 208
- service password-encryption, 47
- service sequence-numbers, 433
- service timestamps, 433
- service-password encryption, 123
- show, 44–45
- show access-lists, 341, 346–347

- show cdp, 275
- show cdp interface, 274
- show cdp neighbors, 275
- show cdp neighbors detail, 278–279
- show cdp traffic, 279
- show etherchannel summary, 318
- show file systems, 437–438
- show flash, 438–439, 443
- show history, 44
- show interface, 126–129
- show interface switchport, 318–319
- show interface Tunnel, 403
- show interfaces, 52–53, 65–66, 397
- show interfaces status, 52–53
- show interfaces switchport, 71, 74
- show interfaces trunk, 69, 73–74
- show ip bgp, 406–407
- show ip bgp summary, 406–407
- show ip dhcp binding, 354
- show ip dhcp conflict, 364
- show ip dhcp server statistics, 354
- show ip eigrp interface, 269
- show ip eigrp interfaces, 270
- show ip eigrp neighbors, 252–253, 269
- show ip eigrp topology, 253
- show ip eigrp topology all-links, 254
- show ip interface, 341–342
- show ip interface brief, 125, 179–180, 270, 274, 403, 448
- show ip interface brief, 203–204
- show ip nat statistics, 377
- show ip nat translations, 377, 378
- show ip ospf, 198, 205–206, 236
- show ip ospf database, 218
- show ip ospf interface, 236
- show ip ospf interface brief, 206, 217
- show ip ospf interfaces, 198
- show ip ospf neighbor, 204–205, 236
- show ip protocols, 114, 159–160, 167, 198, 203–204, 217, 236, 251–252, 269, 270
- show ip route, 112–113, 124, 141–146, 158–159, 179–180, 182, 203–204, 406–407
- show ip route eigrp, 255, 265, 269
- show ip route ospf, 217, 236
- show ip sla configuration, 461
- show ip sla statics, 462
- show ip ssh, 294–295
- show ipv6 access-list, 347
- show ipv6 eigrp interface, 270
- show ipv6 eigrp neighbors, 259–260, 270
- show ipv6 interface, 132–133, 347–348, 362
- show ipv6 interface brief, 131–132
- show ipv6 ospf, 209–210
- show ipv6 ospf database, 211
- show ipv6 ospf interface, 210
- show ipv6 ospf interface brief, 211, 221
- show ipv6 ospf neighbor, 211
- show ipv6 ospf neighbors, 233
- show ipv6 protocols, 210, 220, 258, 270
- show ipv6 route, 149–150, 268
- show ipv6 route eigrp, 260–261, 270
- show ipv6 route ospf, 212, 221, 233
- show license feature, 444
- show license udi, 445
- show lldp interface, 281
- show lldp neighbors, 282
- show lldp neighbors detail, 282–283
- show lldp traffic, 283
- show logging, 434, 435–436
- show mac address-table, 71
- show ntp associations, 437
- show ntp status, 437
- show port-security, 286–287
- show port-security interface, 286–287
- show run, 68, 317, 346, 377
- show running-config, 124, 342–343
- show snmp, 430–431
- show snmp community, 431
- show spanning-tree, 308, 310
- show spanning-tree active, 310
- show spanning-tree brief, 310
- show spanning-tree detail, 310
- show spanning-tree interface, 310
- show spanning-tree summary, 310
- show spanning-tree vlan, 310
- show standby, 322–323
- show standby brief, 322–325
- show version, 442, 448
- show vlan, 71–72
- show vlan brief, 63, 65
- show vlans, 179–180
- show vtp password, 173
- show vtp status, 172, 173–175
- snmpget, 429
- snmp-server community, 430
- snmp-server contact, 430
- snmp-server location, 430
- spanning-tree bpduguard default, 309
- spanning-tree link-type point-to-point, 309
- spanning-tree mode rapid-pvst, 309

- spanning-tree portfast default, 309
- spanning-tree vlan, 307–308
- speed, 52
- speed auto, 46
- ssh, 134–135
- standby preempt, 322
- standby priority, 322
- switchport access vlan, 46, 71, 291
- switchport mode access, 46, 285
- switchport mode dynamic auto, 74
- switchport mode dynamic desirable, 62
- switchport mode trunk, 62
- switchport mode trunk dynamic auto, 62
- switchport nonegotiate, 62
- switchport port-security, 285
- switchport port-security mac-address, 286
- switchport port-security mac-address sticky, 286
- switchport port-security maximum, 285
- switchport port-security violation {protect | restrict | shutdown} 285
- switchport trunk native vlan, 291
- terminal history, 44
- terminal no history, 44
- traceroute, 134
- tracert, 50
- tunnel mode gre ip, 402
- undebg all, 161
- username, 397
- vtp domain, 171
- vtp mode, 171
- vtp password, 171
- vtp pruning, 171
- comments (IPv4 ACLs), 340–341**
- Committed Information Rate (CIR), 414**
- community clouds, 419**
- composite metric (EIGRP), 244**
- configuration**
 - CDP (Cisco Discovery Protocol), 274–276
 - DHCPv4, 352–358
 - clients, 357–358
 - request relay, 356–357
 - servers, 352–356
 - DHCPv6
 - SLAAC (*stateless address autoconfiguration*), 358–360
 - stateful DHCPv6, 360–361, 363
 - stateless DHCPv6, 360–362
 - eBGP (external BGP), 404–406
 - EIGRP for IPv4
 - addressing scheme, 249
 - network command, 250
 - router IDs, 250–251
 - topology, 249–250
 - verification, 251–255
 - EIGRP for IPv6
 - addressing scheme, 257
 - configuration commands, 257–258
 - topology, 256
 - verification, 258–261
 - EtherChannel, 316–317
 - GRE (generic route encapsulation), 401–402
 - HSRP (Hot Standby Router Protocol), 322
 - IPv4 ACLs
 - comments, 340–341
 - extended named IPv4 ACLs, 340
 - extended numbered IPv4 ACLs, 337–339
 - standard named IPv4 ACLs, 339–340
 - standard numbered IPv4 ACLs, 335–337
 - IPv4 default route configuration, 144–146
 - IPv4 static route configuration
 - addressing scheme, 141
 - example of, 141–142
 - exit interface parameter, 143–144
 - ip route command, 140
 - next-hop parameter, 142–143
 - summary route configuration, 147–148
 - topology, 140–141
 - IPv6 ACLs
 - applying, 344
 - creating, 344
 - extended IPv6 ACLs, 345
 - naming, 343–344
 - standard IPv6 ACLs, 344–345
 - IPv6 default route configuration, 150–151
 - IPv6 static route configuration
 - addressing scheme, 148–149
 - ipv6 route command, 149
 - show ipv6 route command, 149–150
 - summary route configuration, 151–152
 - topology, 148
 - LLDP (Link Layer Discovery Protocol), 280–281
 - multilayer switch inter-VLAN routing
 - Layer 3 routed ports, 182
 - SVIs (*switch virtual interfaces*), 180–181

- NAT (network address translation)
 - dynamic NAT*, 375–376
 - overloading*, 376
 - static NAT*, 374–375
- NTP (Network Time Protocol), 436–437
- OSPFv2
 - addressing scheme*, 226
 - BD/BDR election*, 229–231
 - dead intervals*, 228
 - default route redistribution*, 227
 - example of*, 225–227
 - hello intervals*, 228
 - multiarea OSPFv2*, 216
 - network types*, 228–229
 - single-area OSPFv2*, 197–203
 - topology*, 225
- OSPFv3
 - addressing scheme*, 232
 - dead intervals*, 234
 - default route propagation*, 233–234
 - example of*, 231–233
 - hello intervals*, 234
 - multiarea OSPFv3*, 220
 - single-area OSPFv3*, 209–212
 - timers*, 234–235
 - topology*, 231
- port security, 285–287
- PPP (Point-to-Point Protocol), 396–397
- PPPoE (PPP over Ethernet), 399–400
- RIPv1 (Routing Information Protocol version 1), 156–157
- RIPv2 (Routing Information Protocol version 2), 165–167
- router configuration with IPv4
 - command syntax*, 122
 - example of*, 122–124
 - IP addressing, troubleshooting*, 136
 - network connectivity, verifying*, 133–135
 - topology*, 121
 - verification*, 124–129
- router configuration with IPv6
 - command syntax*, 130
 - example of*, 130–133
 - IP addressing, troubleshooting*, 136
 - network connectivity, verifying*, 133–135
 - topology*, 130
- router on a stick, 177–179
- SNMP (Simple Network Management Protocol), 430
- SSH (Secure Shell), 294–295
- STP (Spanning Tree Protocol), 306–307
 - BID (bridge ID)*, 307–309
 - BPDU guard*, 309
 - PortFast*, 309
 - Rapid PVST+*, 309
- switches
 - auto-MDIX*, 48
 - basic switch configuration commands*, 46–47
 - Cisco devices, connecting to*, 41
 - CLI EXEC sessions*, 42
 - CLI navigation and editing shortcuts*, 43–44
 - command history*, 44
 - full-duplex communication*, 47
 - half-duplex communication*, 47
 - help facility*, 42–43
 - network connectivity, verifying*, 48–51
 - port speed*, 47
 - subconfiguration modes*, 45
 - troubleshooting*, 51–54
- Syslog, 434–435
- VLANs (virtual local-area networks), 62–64
 - extended VLANs*, 67
 - trunking*, 68–69, 170–173
- VTP (VLAN Trunking Protocol), 170–173
- configuration files**, 440–442, 451
- configure terminal command**, 45
- congestion management**, 413
- connectionless protocols**, 10
- connections. *See also* configuration**
 - EIGRP (Enhanced Interior Gateway Routing Protocol), 243
 - TCP (Transmission Control Protocol), 9
 - WANs (wide area networks)
 - circuit-switched connections*, 384–385
 - comparison of*, 388
 - dedicated connections*, 383–384
 - Internet connections*, 386–388
 - overview of*, 382–383
 - packet-switched connections*, 385–386
- console terminal**, 41
- Control and Provisioning of Wireless Access Points (CAPWAP)**, 19
- control planes**, 419–420
- controllers**, 421
- convergence**
 - with link-state protocols, 118–119
 - STP (Spanning Tree Protocol), 299–300
- copper cable**, 19–20

copy command, 440–442
 copy run start command, 124
 copy running-config startup-config command, 124
 copy startup-config running-config command, 448
 copy tftp flash command, 444
 core layer, 24
 core layer switches, 14
 CoS (Class of Service), 411
 creating ACLs (access control lists), 344
 crypto key generate rsa command, 295
 crypto key zeroize rsa command, 295
 CS (Class Selector) values, 411
 CSMA/CD (Carrier Sense Multiple Access with Collision Detection), 32–33
 cut-through switching, 30

D

DAD (duplicate address detection), 96, 99, 358
 data center topology, 417–418
 data encapsulation, 12–13
 data link layer
 overview of, 2
 troubleshooting, 456
 data planes, 419–420
 data VLANs (virtual local-area networks), 59
 databases, LSDB (link-state database), 116–117
 DBD (database description) packets, 186
 dead intervals
 OSPFv2, 228
 OSPFv3, 234
 debug command, 378
 debug ip nat command, 378
 debug ip rip command, 160–161, 164
 debug ppp command, 398
 dedicated WAN connections, 383–384
 default gateways, troubleshooting, 136
 default routing
 EIGRP (Enhanced Interior Gateway Routing Protocol)

 for IPv4, 265–266
 for IPv6, 267–268
 IPv4 default route configuration, 144–146
 IPv6 default route configuration, 150–151
 OSPFv2, 227
 OSPFv3, 233–234
 overview of, 139–140
 RIPv1 (Routing Information Protocol version 1), 164–165
 default VLANs (virtual local-area networks), 59
 default-information originate command, 165, 227, 233
 default-router command, 353
 defining ACLs (access control lists), 329
 delay, 409
 on-demand self-service, 418
 deny statement, 338
 denying
 FTP (File Transfer Protocol), 338
 hosts, 336, 340
 subnets, 337
 Telnet, 338–339
 Telnet/SSH access, 337
 design guidelines
 ACLs (access control lists), 333–334
 hierarchical campus network designs, 24–26
 multiarea OSPF (Open Shortest Path First) operation, 192–194
 designated routers (DR), 189
 Desirable mode (PAGP), 315
 device discovery. *See* discovery
 device management
 Cisco devices, connecting to, 41
 configuration files, 440–442
 IFS (Integrated File System) commands, 437–440
 definition of, 437
 URL prefixes, 440
 IOS images
 backing up, 442–443
 licenses, 444–447
 restoring, 443–444
 TFTP topology, 442
 licenses, 444–447
 NTP (Network Time Protocol), 436–437
 password recovery, 448
 routers, 15

- SNMP (Simple Network Management Protocol)
 - components*, 427
 - configuration*, 430
 - messages*, 427–428
 - MIB (Management Information Base)*, 428–429
 - operation*, 427
 - verification*, 430–431
 - versions*, 428
- switches, 13
- Syslog
 - configuration*, 434–435
 - definition of*, 432
 - operation*, 432–433
 - verification*, 435–436
- DHCP (Dynamic Host Configuration Protocol), 3**
 - DHCP snooping, 289–290
 - DHCPv4
 - configuration*, 352–358
 - overview of*, 351
 - testing*, 364
 - verification*, 354–355
 - DHCPv6
 - SLAAC (stateless address autoconfiguration)*, 358–360
 - stateful DHCPv6*, 360–361, 363
 - stateless DHCPv6*, 360–362
 - troubleshooting, 363–364
- DHCPACK packet, 351**
- DHCPDISCOVER packet, 351**
- DHCPNAK packet, 351**
- DHCPOFFER packet, 351**
- DHCPREQUEST packet, 351**
- diagrams, topology, 19–21
- dialer pool, 400
- differentiated service code point (DSCP), 411–412
- Diffusing Update Algorithm (DUAL), 245–246
- digital subscriber line (DSL), 386–387
- Dijkstra Shortest Path First (SPF) algorithm, 117–118
- dir command, 438–440, 443**
- directly connected routes, 109
- disabling
 - CDP (Cisco Discovery Protocol), 275–276
 - RIPv2 automatic summarization, 167
 - VLANs (virtual local-area networks). *See* configuration
- discards (TCP), 415**
- discontiguous networks (EIGRP), 270–271**
- discovery
 - CDP (Cisco Discovery Protocol)
 - configuration*, 274–276
 - disabling*, 275–276
 - overview of*, 273–274
 - verification*, 277–279
 - LLDP (Link Layer Discovery Protocol)
 - configuration*, 280–281
 - overview of*, 279–280
 - verification*, 281–283
- distance vector protocols, 111**
- distribution layer, 24**
- distribution layer switches, 14**
- DNS (Domain Name System), 3**
 - operation, 364–366
 - troubleshooting, 366
- dns-server command, 353**
- documentation, 451**
 - baseline data, 453–454
 - configuration files, 451
 - topology diagrams, 452–453
- Domain Name System (DNS), 3**
- domain-name command, 353**
- domains
 - broadcast domains, 29
 - collision domains, 29
 - VTP domains, 169
- DR (designated routers), 189, 229–231**
- DSCP (differentiated service code point), 411–412**
- DSL (digital subscriber line), 386–387**
- DTP (Dynamic Trunking Protocol), 61–62**
- DUAL (Diffusing Update Algorithm), 245–246**
- dual-homed point-to-point WANs (wide area networks), 381**
- dual-stacking, 105–106**
- duplex and speed mismatches, 52–53**
- duplex auto command, 46**
- duplex command, 52**

duplicate address detection (DAD), 96, 99, 358

duplicate IP addresses, 136

Dynamic Host Configuration Protocol (DHCP), 3

dynamic multipoint VPNs (virtual private networks), 390

dynamic NAT (network address translation)

configuration, 375–376

definition of, 371

dynamic routing

AD (administrative distance), 113–115

classful routing protocols, 112

classless routing protocols, 112

compared to static routing, 109

distance vector protocols, 111

EGP (exterior gateway protocols), 110–111

IGP (interior gateway protocols), 110–111, 115

link-state routing protocols, 115–116

convergence with, 118–119

Dijkstra Shortest Path First (SPF) algorithm, 117–118

LSDB (link-state database), building, 116–117

overview of, 111

metrics, 112–113

timeline of routing protocols, 110

Dynamic Trunking Protocol (DTP), 61–62

E

eBGP (external BGP)

configuration, 404–406

verification, 406–407

edge ports, Rapid PVST+ and, 305–306

EF (Expedited Forwarding), 412–413

EGP (exterior gateway protocols), 110–111

eHWIC (enhanced high-speed WAN interface card) slots, 15

EIA (Electronics Industry Alliance), 34

EIGRP (Enhanced Interior Gateway Routing Protocol)

administrative distance, 244–245

composite metric, 244

convergence, 243

discontiguous networks, 270–271

DUAL (Diffusing Update Algorithm), 245–246

IPv4 implementation

addressing scheme, 249

automatic summarization, 263–264

bandwidth utilization, modifying, 266

default route propagation, 265–266

hello intervals and hold times, 266–267

network command, 250

router IDs, 250–251

topology, 249–250, 264–265

verification, 251–255

IPv6 implementation

addressing scheme, 257

bandwidth utilization, modifying, 268–269

concepts, 255–256

configuration commands, 257–258

default route propagation, 267–268

hello intervals and hold times, 269

topology, 256, 267

verification, 258–261

message format, 241–243

overview of, 239

packet types, 241

PDMs (protocol-dependent modules), 240

RTP (Reliable Transport Protocol), 240–241

troubleshooting commands, 269–270

eigrp router-id command, 250, 257

elasticity (cloud), 418

election, BD/BDR, 229–231

Electronics Industry Alliance (EIA), 34

enable password command, 47, 122

enabling. See configuration

encapsulation

data encapsulation, 12–13

encapsulation process, 4

PDU (protocol data units), 4–5

encapsulation ppp command, 396

enhanced high-speed WAN interface card (eHWIC) slots, 15

Enhanced Interior Gateway Routing Protocol. See EIGRP (Enhanced Interior Gateway Routing Protocol)

err-disable state, 288

error detection (PPP), 394

error recovery (TCP), 7–8

EtherChannel

- benefits of, 314
- configuration, 316–317
- implementation restrictions, 314
- LACP (Link Aggregation Control Protocol), 315–316
- operation, 313–314
- overview of, 313
- PAgP (Port Aggregation Protocol), 315
- troubleshooting, 319
- verification, 317–319

Ethernet switching

- asymmetric switching, 30
- benefits of, 35–36
- broadcast domains, 29
- collision domains, 29
- CSMA/CD (Carrier Sense Multiple Access with Collision Detection), 32–33
- Ethernet addressing, 36
- Ethernet standards, 21, 30–31, 33–34
- evolution to, 27–28
- frame formats, 37
- frame forwarding, 29–30
- Layer 2/Layer 3 switching, 30
- legacy Ethernet technologies, 31–33
- memory buffering, 30
- overview of, 4
- physical layer, 38
- switching logic, 28–29
- symmetric switching, 30
- UTP (unshielded twisted pair) cabling, 34–35

EUI-64 concept, 103–104

EXEC sessions, 42

exit command, 46

exit interface parameter (IPv4), 143–144

EXP field (DSCP), 412

Expedited Forwarding (EF), 412–413

**extended IPv4 ACLs
(access control lists), 332**

**extended IPv6 ACLs
(access control lists), 332, 345**

**extended named IPv4 ACLs
(access control lists), 340**

extended system ID, 303

extended VLANs (virtual local-area networks), 66–68

**exterior gateway protocols (EGP),
110–111**

external BGP. *See* eBGP (external BGP)

F

Fast Ethernet, 34

FC (feasible conditions), 245

FCS (frame check sequence), 61

FD (feasible distance), 245

FDDI (Fiber Distributed Data Interface), 24

feasible conditions (FC), 245

feasible distance (FD), 245

feasible successors (FS), 245

FHRPs (First Hop Redundancy Protocols), 313

- concepts, 319–320
- GLBP (Gateway Load Balancing Protocol), 320
- HSRP (Hot Standby Router Protocol)
 - configuration, 322*
 - definition of, 320*
 - load balancing, 323–325*
 - operation, 321*
 - priority and preemption, 322*
 - troubleshooting, 326*
 - verification, 322–323*
 - versions, 321*
- VRRP (Virtual Router Redundancy Protocol), 320

Fiber Distributed Data Interface (FDDI), 24

fiber-optic cable, 19–20

FIFO (first-in, first-out), 409

File Transfer Protocol (FTP), 3

files

- configuration files, 440–442, 451
- IOS images
 - backing up, 442–443*
 - licenses, 444–447*
 - restoring, 443–444*
 - TFTP topology, 442*

FIN bits, 9

fine-tuning. *See* configuration

finite state machine (FSM), 246

firewalls, 16

First Hop Redundancy Protocols.

See FHRPs (First Hop Redundancy Protocols)

first-in, first-out (FIFO), 409

flash: alias, 438

flooding LSAs (link-state advertisements), 116–117, 229

flow control (TCP), 8–9

forwarding

AF (Assured Forwarding), 412–413

EF (Expedited Forwarding), 412–413

frame forwarding, 29–30

packet forwarding, 107–109

fragment-free switching, 30

frame check sequence (FCS), 61

Frame Relay links, 11

frames, 37

FCS (frame check sequence), 61

frame forwarding, 29–30

Frame Relay links, 11

multiple frame transmission, 297

PPP (Point-to-Point Protocol), 393–394

frequency command, 460

FS (feasible successors), 245

FSM (finite state machine), 246

FTP (File Transfer Protocol)

denying, 338

overview of, 3

full mesh WANs (wide area networks), 381

a-full setting, 53

full-duplex communication, 47

G

Gateway Load Balancing Protocol (GLBP), 320

gateways, default, 136

generic route encapsulation. See GRE (generic route encapsulation)

get-bulk-request, 428

get-next-request, 428

get-request, 428

get-response, 428

Gigabit Ethernet, 34

GLBP (Gateway Load Balancing Protocol), 320

global unicast addresses, 92–95

Graziani, Rick, 89, 380

GRE (generic route encapsulation)

characteristics of, 401

configuration, 401–402

troubleshooting, 403

verification, 403

GRE (generic route encapsulation) tunneling, 401

H

half-duplex communication, 47

hardening, switch port, 291

HDLC frame, 393

headers

EIGRP (Enhanced Interior Gateway Routing Protocol), 243

TCP (Transmission Control Protocol), 6

headers (IPv4), 78

hello intervals

EIGRP (Enhanced Interior Gateway Routing Protocol)

IPv4 implementation, 266–267

IPv6 implementation, 269

OSPFv2, 228

OSPFv3, 234

Hello packets

EIGRP (Enhanced Interior Gateway Routing Protocol), 241

OSPF (Open Shortest Path First), 186

help, 42–43

hierarchical campus network designs, 24–26

hold times (EIGRP)

IPv4 implementation, 266–267

IPv6 implementation, 269

hold-down timers, 116

hostname command, 46, 397

hosts, denying, 336, 340

hot keys, 43–44

Hot Standby Router Protocol. See

HSRP (Hot Standby Router Protocol)

HSRP (Hot Standby Router Protocol)

configuration, 322

definition of, 320

load balancing, 323–325

operation, 321

- overview of, 313
- priority and preemption, 322
- troubleshooting, 326
- verification, 322–323
- versions, 321

HTTP (Hypertext Transfer Protocol), 3

hub-and-spoke WANs (wide area networks), 381

hybrid clouds, 419

Hypertext Transfer Protocol (HTTP), 3

I

IaaS (Infrastructure as a Service), 419

IANA (Internet Assigned Numbers Authority), 93

ICMP (Internet Control Message Protocol), 4

icmp-echo command, 460

icons, networking, 23

identification numbers (ACLs), 333

IDS (Intrusion Detection Systems), 16–17

IDs, router, 198–199, 250–251

IEEE 802.1D. *See* STP (Spanning Tree Protocol)

IEEE 802.1x, 293–294

IETF (Internet Engineering Task Force), 89, 185

IFS (Integrated File System)

- commands, 437–440
- definition of, 437
- URL prefixes, 440

IGP (interior gateway protocols), 110–111, 115, 403

IGRP (Interior Gateway Routing Protocol), 112

images. *See* IOS images

IMAP (Internet Message Access Protocol), 3

Infrastructure as a Service (IaaS), 419

inside global addresses, 370

inside local addresses, 370

installing licenses, 445–447

Integrated File System. *See* IFS (Integrated File System)

interface port-channel command, 316

interface range command, 47, 316

interface status codes, 52, 125–126

interface tunnel command, 402

interface vlan command, 181

interfaces

- ACLs (access control lists), 329–330
- Rapid PVST+, 304

interior gateway protocols (IGP), 110–111, 115, 403

Interior Gateway Routing Protocol (IGRP), 112

Intermediate System-to-Intermediate System (IS-IS), 185

Internet Assigned Numbers Authority (IANA), 93

Internet connections, 386–388

Internet Control Message Protocol (ICMP), 4

Internet Engineering Task Force (IETF), 89, 185

Internet layer (TCP/IP model), 10–11

Internet Message Access Protocol (IMAP), 3

Internet Protocol. *See* IPv4; IPv6

internetworks, 22

inter-VLAN routing

- legacy inter-VLAN routing, 175–176
- multilayer switch
 - configuration, 180–182
 - overview of, 177
- overview of, 175
- router on a stick
 - configuration, 177–179
 - overview of, 176
 - verification, 179–180

Intrusion Detection Systems (IDS), 16–17

Intrusion Prevention Systems (IPS), 16–17

IOS images

- backing up, 442–443
- licenses, 444–447
- restoring, 443–444
- TFTP topology, 442

ip access-group command, 336

ip access-list extended command, 340

ip access-list standard command, 339

ip address command, 46

- ip address dhcp command**, 357
- ip bandwidth-percent eigrp command**, 268
- ip default-gateway command**, 46
- ip dhcp excluded-address command**, 352
- ip dhcp pool command**, 352
- ip domain-name command**, 277, 295
- ip forward-protocol udp command**, 357
- ip hello-interval eigrp command**, 266–267
- ip helper-address command**, 356–357
- ip hold-time eigrp command**, 266–267
- ip http authentication enable command**, 46
- ip http server command**, 46
- ip nat inside command**, 374, 375
- ip nat inside source list command**, 375
- ip nat inside source static command**, 374
- ip nat outside command**, 374, 375
- ip nat pool name command**, 375
- ip ospf cost command**, 202–203
- ip ospf priority command**, 229
- IP precedence (IPP)**, 411–412
- ip route command**, 140
- ip routing command**, 181
- ip sla command**, 460
- ip sla schedule command**, 460
- ipconfig command**, 49, 355–356
- IPP (IP precedence)**, 411–412
- IPS (Intrusion Prevention Systems)**, 16–17
- IPv4**. *See also* IPv6; OSPF (Open Shortest Path First)
 - ACLs (access control lists)
 - comments*, 340–341
 - compared to IPv6 ACLs*, 343
 - extended IPv4 ACLs*, 332
 - extended named IPv4 ACLs*, 340
 - extended numbered IPv4 ACLs*, 337–339
 - identification numbers*, 333
 - list logic with*, 330–331
 - named IPv4 ACLs*, 332
 - numbered IPv4 ACLs*, 332
 - standard IPv4 ACLs*, 332
 - standard named IPv4 ACLs*, 339–340
 - standard numbered IPv4 ACLs*, 335–337
 - verification*, 341–343
 - addressing, 77
 - binary and alphanumeric representations*, 90–91
 - classes of addresses*, 78–80
 - embedded addresses*, 97
 - header format*, 78
 - IPv4-mapped IPv6 addresses*, 97
 - private addresses*, 81
 - public addresses*, 81
 - subnet masks*, 80
 - troubleshooting*, 136
- EIGRP (Enhanced Interior Gateway Routing Protocol)
 - addressing scheme*, 249
 - automatic summarization*, 263–264
 - bandwidth utilization, modifying*, 266
 - default route propagation*, 265–266
 - hello intervals and hold times*, 266–267
 - network command*, 250
 - router IDs*, 250–251
 - topology*, 249–250, 264–265
 - verification*, 251–255
- NAT (network address translation), 369–370
 - benefits of*, 373
 - concepts*, 369–371
 - dynamic NAT*, 371, 375–376
 - example*, 371
 - limitations of*, 373
 - overloading*, 372–373, 376
 - static NAT*, 371, 374–375
 - troubleshooting*, 378–379
 - verification*, 377
- router configuration
 - command syntax*, 122
 - example of*, 122–124
 - IP addressing, troubleshooting*, 136
 - network connectivity, verifying*, 133–135
 - topology*, 121
 - verification*, 124–129
- SLA (service level agreement), 459–462
- subnetting
 - bits borrowed, determining*, 81–82
 - examples of*, 83–85
 - overview of*, 81
 - subnet addressing scheme*, 83
 - subnet masks*, 80, 82
 - subnet multiplier*, 83
 - variable-length subnet masking (VLSM)*, 85–87

IPv6. See also IPv4; OSPF**(Open Shortest Path First)**

ACLs (access control lists), 330–331, 343

extended IPv6 ACLs, 332

named IPv6 ACLs, 332

addressing

anycast addresses, 100

assigned multicast addresses, 98

benefits of, 89–90

binary and alphanumeric representations, 90–91

conventions for writing, 100–102

EUI-64 concept, 103–104

global unicast addresses, 92–95

IPv4 embedded addresses, 97

link-local addresses, 95–96

loopback addresses, 96

prefixes, 101–102

solicited-node multicast addresses, 98–100

stateless address autoconfiguration, 104–105

subnetting, 102–103

troubleshooting, 136

ULAs (unique local addresses), 96–97

unspecified addresses, 96

EIGRP (Enhanced Interior Gateway Routing Protocol)

addressing scheme, 257

bandwidth utilization, modifying, 268–269

concepts, 255–256

configuration commands, 257–258

default route propagation, 267–268

hello intervals and hold times, 269

topology, 256, 267

verification, 258–261

migration to, 105–106

NAT (network address translation)

private address space, 379

purpose of, 379–380

router configuration

command syntax, 130

example of, 130–133

IP addressing, troubleshooting, 136

network connectivity, verifying, 133–135

topology, 130

ipv6 access-class command, 344

ipv6 access-list command, 344

ipv6 address autoconfig command, 362, 363

ipv6 address command, 130

ipv6 address dhcp command, 363

ipv6 eigrp command, 257

IPv6 Fundamentals (Graziani), 89, 380

ipv6 hello-interval eigrp command, 269

ipv6 hold-time eigrp command, 269

ipv6 nd command, 359–360

ipv6 route command, 149

ipv6 router eigrp command, 257

ipv6 router ospf command, 208

ipv6 traffic-filter command, 344

ipv6 unicast-routing command, 98, 130, 257, 361

IS-IS (Intermediate System-to-Intermediate System), 185

J-K

jitter, 409

keywords. See also commands

deny, 338

overload, 376

permit, 338, 345

primary, 308

secondary, 308

L

LACP (Link Aggregation Control Protocol), 315–316

LANs (local-area networks), 22

device connection guidelines, 21

ports

security configuration, 285–287

switch port hardening, 291

violation verification and restoration, 287–289

SSH (Secure Shell) configuration, 294–295

threat mitigation

802.1x, 293–294

Authentication, Authorization, and

Accounting (AAA) framework, 292

DHCP snooping, 289–290

native and management VLAN

modification, 290–291

switch port hardening, 291

WLANs (wireless LANs), 17

large link-state database (LSDB), 192

latency, 409

Layer 1 problems on “up” interfaces, troubleshooting, 54

Layer 2 protocols

CDP (Cisco Discovery Protocol)

configuration, 274–276

disabling, 275–276

overview of, 273–274

verification, 277–279

LLDP (Link Layer Discovery Protocol)

configuration, 280–281

overview of, 279–280

verification, 281–283

Layer 2 switching, 30

Layer 3 routed ports, 182

Layer 3 switching, 30

LCP (Link Control Protocol), 394–396

lease command, 353

leased lines, 383–384

legacy Ethernet technologies, 31–33

legacy inter-VLAN routing, 175–176

license install command, 445–447

license save command, 447

licenses, 444–447

backing up, 447

installing, 445–447

licensing process, 444–445

uninstalling, 447

verification, 445–447

Lightweight Access Point Protocol (LWAPP), 19

line console command, 46

Link Aggregation Control Protocol (LACP), 315–316

Link Control Protocol (LCP), 394–396

Link Layer Discovery Protocol.

See LLDP (Link Layer Discovery Protocol)

Link Quality Monitoring (LQM), 395

link-local addresses, 95–96

link-state acknowledgment (LSAck) packets, 186

link-state advertisements (LSA), 116, 188, 229

link-state database (LSDB), building, 116–117

link-state request (LSR) packets, 186

link-state routing protocols, 115–116, 190–191

convergence with, 118–119

Dijkstra Shortest Path First (SPF)

algorithm, 117–118

LSDB (link-state database), building, 116–117

overview of, 111

link-state update (LSU) packets, 186

list logic (IP ACLs), 330–331

LLC (Logical Link Control) sublayer, 31

LLDP (Link Layer Discovery Protocol)

configuration, 280–281

overview of, 279–280

verification, 281–283

lldp holdtime command, 280

lldp reinit command, 280

lldp run command, 280

lldp timer command, 280

LLQ (Low Latency Queueing), 413

load balancing, 323–325

local area network security. *See* LANs (local-area networks)

logging buffered command, 434

logging console command, 434

logging source-interface command, 435

logging trap command, 435

logic

list logic (IP ACLs), 330–331

switching logic, 28–29

Logical Link Control (LLC) sublayer, 31

logical network topologies, 23–24

login command, 46

Long-Term Evolution (LTE), 388

loopback addresses, 96

looped-link detection, 394

loops, routing loop prevention, 115–116

loss, 409

Low Latency Queueing (LLQ), 413

LQM (Link Quality Monitoring), 395

LSA (link-state advertisements), 116, 188, 229

LSAck (link-state acknowledgment) packets, 186

LSDB (link-state database), 116–117, 192

LSR (link-state request) packets, 186

LSU (link-state update) packets, 186

LTE (Long-Term Evolution), 388

LWAPP (Lightweight Access Point Protocol), 19

M

MAC (Media Access Control), 11, 28, 31

Management Information Base (MIB), 428–429

management planes, 420

management VLANs (virtual local-area networks), 59, 290–291

marking

AF (Assured Forwarding), 412–413

definition of, 410–411

DSCP (differentiated service code point), 411–412

EF (Expedited Forwarding), 412–413

IPP (IP precedence), 411–412

masks, subnet, 80, 82, 85–87

maximum transmission unit (MTU), 400

mdix auto command, 46

media (network), 19–21

Media Access Control (MAC), 11, 28, 31

media issues, troubleshooting, 51

memory buffering, 30

message format

EIGRP (Enhanced Interior Gateway Routing Protocol)

message format, 241–243

packet types, 241–243

OSPF (Open Shortest Path First), 185

SNMP (Simple Network Management Protocol), 427–428

Syslog, 433

message-of-the-day (MOTD) banner, 123

methods, troubleshooting, 454–455

metrics

dynamic routing, 112–113

OSPF (Open Shortest Path First), 200–203

MetroE (Metro Ethernet), 385

MIB (Management Information Base), 428–429

migration to IPv6, 105–106

models. See networking models

modes (VTP), 170–171

modifying

CLI (command-line interface) shortcuts, 43–44

EIGRP (Enhanced Interior Gateway Routing Protocol) bandwidth usage

for IPv4, 266

for IPv6, 268–269

hello intervals (EIGRP)

IPv4 implementation, 266–267

IPv6 implementation, 269

hold times (EIGRP)

IPv4 implementation, 266–267

IPv6 implementation, 269

OSPFv2

BD/BDR election, 228–229

dead intervals, 228

default route redistribution, 227

hello intervals, 228

network types, 228–229

OSPFv3

dead intervals, 234

default route propagation, 233–234

hello intervals, 234

timers, 234–235

MOTD (message-of-the-day)

banner, 123

MPLS (Multiprotocol Label Switching), 11, 36, 386

MSTP (Multiple Spanning Tree Protocol), 301

MTU (maximum transmission unit), 400

multiarea OSPF (Open Shortest Path First)

multiarea OSPFv2 implementation

addressing scheme, 216

configuration, 216

topology, 215

verification, 216–218

multiarea OSPFv3 implementation

addressing scheme, 219

configuration, 220

topology, 218–219

verification, 220–223

operation

multiarea design, 192–194

overview of, 192

performance of, 194

multicast addresses (IPv6), 36

- anycast addresses, 100
- assigned multicast addresses, 98
- definition of, 98
- solicited-node multicast addresses, 98–100

multilayer switch inter-VLAN routing

- configuration
 - Layer 3 routed ports, 182*
 - SVIs (switch virtual interfaces), 180–181*
- overview of, 177

multilink PPP (Point-to-Point Protocol), 394**multiple frame transmission, 297****Multiple Spanning Tree Protocol (MSTP), 301****Multiprotocol Label Switching (MPLS), 11, 36, 386****municipal Wi-Fi, 388****MX record (DNS), 365****N****named ACLs (access control lists), 343–344**

- IPv4, 332
 - extended named IPv4 ACLs, 340*
 - standard named IPv4 ACLs, 339–340*
- IPv6, 332

NAT (network address translation)

- benefits of, 373
- concepts, 369–371
- dynamic NAT
 - configuration, 375–376*
 - definition of, 371*
- example, 371
- limitations of, 373
- NAT for IPv6
 - private address space, 379*
 - purpose of, 379–380*
- NAT64, 97
- NAT-PT, 97
- overloading
 - configuration, 376*
 - definition of, 372–373*
- static NAT
 - configuration, 374–375*
 - definition of, 371*
- topology, 369–370
- troubleshooting, 378–379
- verification, 377

National Institute of Standards and Technology (NIST), 418**native VLANs (virtual local-area networks), 59, 290–291****navigating CLI (command-line interface), 43–44****NBI (northbound interface), 421****NBMA (nonbroadcast multiaccess) networks, 228****NDP (Neighbor Discovery Protocol), 98, 359****neighbor command, 405–406****Neighbor Discovery Protocol (NDP), 98, 359****neighbor establishment, 186–188.**
*See also discovery***Neighbor Solicitation (NS) message, 358****neighbor tables (EIGRP)**

- IPv4, 252–253
- IPv6, 259–260

netbios-name-server command, 353**NetConf, 422****network access layer (TCP/IP model), 11–12****network address translation. *See* NAT (network address translation)****network command, 199–200, 250, 353, 406****network connectivity, verifying, 48–51, 133–135****network interface cards (NIC), 47****network layer**

- overview of, 2
- troubleshooting, 456

network management system (NMS), 427**Network Time Protocol (NTP), 436–437****networking models**

- OSI (Open Systems Interconnection), 1–3
- overview of, 1
- TCP/IP (Transmission Control Protocol/Internet Protocol)
 - application layer, 5*
 - overview of, 1–3*
 - PDU (protocol data units), 4–5*
 - transport layer, 5–10*

networks. *See also* LANs (local-area networks); networking models; WANs (wide area networks)

APs (access points), 17–19
 data encapsulation, 12–13
 discontinuous networks (EIGRP), 270–271
 firewalls, 16
 hierarchical campus designs, 24–26
 IDS (Intrusion Detection Systems), 16–17
 internetworks, 22
 IPS (Intrusion Prevention Systems), 16–17
 media, 19–21
 network connectivity, verifying, 48–51
 networking icons, 23
 permitting specific, 335–336
 physical layer, 19
 routers, 15
 SDN (software-defined networking)
 control planes, 419–420
 controllers, 421
 data planes, 419–420
 examples, 421–424
 management planes, 420
 overview of, 419
 SOHO (small offices or home offices), 22
 switches, 13–14
 topologies, 23–24
 types of, 228–229
 virtual network infrastructure, 419
 VLANs (virtual local-area networks)
 concepts, 57–58
 configuration, 62–64
 enabling/disabling, 72–73
 extended VLANs, 66–68
 native and management VLAN modification, 290–291
 traffic types, 58
 troubleshooting, 71–72
 trunking, 60–62, 68–70, 73–75
 types of, 59
 verification, 64–66
 voice VLAN example, 59–60
 WLANs (wireless LANs), 17

next-hop parameter (IPv4), 142–143

NICs (network interface cards), 47

NIST (National Institute of Standards and Technology), 418

NMS (network management system), 427

no cdp enable command, 275–276

no cdp run command, 273

no debug ip rip command, 161

no lldp receive command, 280

no lldp transmit command, 280

no service dhcp command, 354

no shutdown command, 257, 275, 291

no switchport command, 182

noise, troubleshooting, 54

nonbroadcast multiaccess (NBMA) networks, 228

northbound interface (NBI), 421

NS (Neighbor Solicitation) message, 358

NS record (DNS), 365

NTP (Network Time Protocol), 436–437

ntp server command, 436

numbered IPv4 ACLs, 332

O

object IDs (OIDs), 428

Odom, Wendell, 404, 421

OIDs (object IDs), 428

On mode
 LACP (Link Aggregation Control Protocol), 316
 PAGP (Port Aggregation Protocol), 315

ONF (Open Networking Foundation), 421–422

Opcode field (EIGRP), 243

Open Networking Foundation (ONF), 421–422

Open SDN Controller (OSC), 422

Open Systems Interconnection (OSI) model, 1–3

OpenDaylight, 421

OpenFlow, 421–422

OpFlex, 423

OSC (Open SDN Controller), 422

OSI (Open Systems Interconnection) model, 1–3

OSPF (Open Shortest Path First), 182
 algorithm, 189–190
 BDR (backup designated routers), 189

DR (designated routers), 189

link-state advertisements, 188

link-state routing process, 190–191

message format, 185

multiarea operation

- multiarea design, 192–194*
- overview of, 192*
- performance of, 194*

multiarea OSPFv2

- addressing scheme, 216*
- configuration, 216*
- topology, 215*
- verification, 216–218*

multiarea OSPFv3

- addressing scheme, 219*
- configuration, 220*
- topology, 218–219*
- verification, 220–223*

neighbor establishment, 186–188

OSPFv2 configuration

- addressing scheme, 226*
- BD/BDR election, 229–231*
- compared to OSPFv3, 191–192*
- dead intervals, 228*
- default route redistribution, 227*
- example of, 225–227*
- hello intervals, 228*
- network types, 228–229*
- topology, 225*

OSPFv3 configuration

- addressing scheme, 232*
- compared to OSPFv2, 191–192*
- dead intervals, 234*
- default route propagation, 233–234*
- example of, 231–233*
- hello intervals, 234*
- timers, 234–235*
- topology, 231*

packet types, 186

single-area operation, 185

single-area OSPFv2

- addressing scheme, 197*
- configuration, 197–203*
- OSPF metric, 200–203*
- passive interfaces, 200*
- router IDs, 198–199*
- topology, 197–198*
- verification, 203–206*

single-area OSPFv3

- configuration, 206–209*
- verification, 209–212*

- troubleshooting, 235*
- adjacency, 236*
- states, 235*
- troubleshooting commands, 236–237*

outside global addresses, 370

outside local addresses, 370

overload keyword, 376

overloading NAT (network address translation)

- configuration, 376
- definition of, 372–373

P

PaaS (Platform as a Service), 418

packets

- CDP (Cisco Discovery Protocol), verifying, 279
- DHCPACK, 351
- DHCPDISCOVER, 351
- DHCPNAK, 351
- DHCPOFFER, 351
- DHCPREQUEST, 351
- EIGRP (Enhanced Interior Gateway Routing Protocol), 241
- forwarding, 107–109
 - path determination, 108–109*
 - switching functions, 108–109*
 - topology, 108*
- OSPF (Open Shortest Path First), 186

packet-switched connections, 385–386

PAGP (Port Aggregation Protocol), 315

PAP (Password Authentication Protocol), 398

PAR (positive acknowledgment with retransmission), 8

passive interfaces

- RIPv1 (Routing Information Protocol version 1), 161–162
- single-area OSPFv2, 200

Passive mode (LACP), 316

passive-interface command, 161–162, 208

Password Authentication Protocol (PAP), 398

password command, 46

passwords

- recovery, 448
- VTP (VLAN Trunking Protocol), 170

PAT (Port Address Translation), 372–373

path determination, 108–109

PDMs (protocol-dependent modules), 240

PDU (protocol data units), 4–5

performance, multiarea OSPF (Open Shortest Path First) operation, 194

permit statement, 338, 345

physical layer, 19

- overview of, 2
- role of, 38
- troubleshooting, 455–456

physical network topologies, 23–24

pi rule, 92

ping command, 48–50, 133

planes (network), 419–420

planning for ACLs (access control lists), 331

Platform as a Service (PaaS), 418

point-to-multipoint networks, 228

Point-to-Point Protocol. *See* PPP (Point-to-Point Protocol)

point-to-point WANs (wide area networks), 228, 381

poison reverse, 116

policing, 413–415

POP3 (Post Office Protocol), 3

Port Address Translation (PAT), 372–373

Port Aggregation Protocol (PAgP), 315

PortFast, 309

ports

- Layer 3 routed ports, 182
- PAgP (Port Aggregation Protocol), 315
- port numbers, 7
- port speed, 47
- PVST+ port states, 302
- Rapid PVST+
 - edge ports*, 305–306
 - port roles*, 305
 - port states*, 304
- security
 - configuration*, 285–287
 - switch port hardening*, 291
 - violation verification and restoration*, 287–289
- speed, 47
- verification, 364

positive acknowledgment, 7

positive acknowledgment with retransmission (PAR), 8

Post Office Protocol (POP3), 3

PPP (Point-to-Point Protocol), 11. *See also* PPPoE (PPP over Ethernet)

CHAP (Challenge Handshake Authentication Protocol), 397–398

concepts, 393

configuration, 396–397

frame format, 393–394

LCP (Link Control Protocol), 394–396

PAP (Password Authentication Protocol), 398

topology, 396

troubleshooting, 398

ppp authentication chap command, 397, 398

ppp authentication pap command, 398

PPPoE (PPP over Ethernet)

- concepts, 399
- configuration, 399–400
- troubleshooting, 400–401

pppoe enable command, 400

preemption (HSRP), 322

prefixes (IPv6), 101–102

presentation layer (OSI model), 2

preventing routing loops, 115–116

PRI (Primary Rate Interface), 384

primary keyword, 308

Primary Rate Interface (PRI), 384

priority (HSRP), 322

private address space (IPv6), 379

private clouds, 419

private IPv4 addresses, 81

processes (EIGRP)

- administrative distance, 244–245
- composite metric, 244
- convergence, 243
- DUAL (Diffusing Update Algorithm), 245–246

processing interface ACLs (access control lists), 329–330

protocol data units (PDUs), 4–5

protocol-dependent modules (PDMs), 240

Pseudo-Random Global ID Algorithm, 96

public clouds, 419

public IPv4 addresses, 81

PVST+

- definition of, 301
- extended system ID, 303
- features of, 301
- operation, 301–302
- port states, 302
- Rapid PVST+
 - configuration, 309*
 - definition of, 301*
 - features of, 301*

Q

QoS (Quality of Service), 409–410

- classification and marking
 - AF (Assured Forwarding), 412–413*
 - definition of, 410–411*
 - DSCP (differentiated service code point), 411–412*
 - EF (Expedited Forwarding), 412–413*
 - IPP (IP precedence), 411–412*
- congestion management, 413
- overview of, 409–410
- policing, 413–415
- shaping, 413–415
- TCP discards, 415

Query packets (EIGRP), 241

R

RA (Router Advertisement) message, 358

RADIUS (Remote Authentication Dial-In User Service), 292

range command, 65

Rapid PVST+

- configuration, 309
- definition of, 301
- edge ports, 305–306
- features of, 301
- interface behavior, 304
- operation, 303–304
- port roles, 305
- port states, 304

Rapid STP (RSTP)

- definition of, 301
- features of, 301

rate limiting, 290

RD (reported distance), 245

records (DNS), 365

recovery, password, 448

redistribute static command, 265, 267

redistribution, OSPFv2 default routes, 227

reference bandwidth, 200–203

Regional Internet Registries (RIR), 93

reliability, 7

Reliable Transport Protocol (RTP), 240–241

remark keyword, 340

remote access with SSH (Secure Shell), 134–135

Remote Authentication Dial-In User Service (RADIUS), 292

remote terminal, 41

remote-access VPNs (virtual private networks), 389

Reply packets (EIGRP), 241

reported distance (RD), 245

Request messages

- DHCP (Dynamic Host Configuration Protocol), 356–357
- RIPv1 (Routing Information Protocol version 1), 156

reset command, 448

resolving address conflicts, 363–364

resource pooling, 418

restoring

- IOS images, 443–444
- ports, 287–289

retransmission timeout (RTO), 253

RFC 2328, 185

RIPv1 (Routing Information Protocol version 1)

- automatic summarization, 162–164
- configuration, 156–157
- default routing, 164–165
- operation, 156
- passive interfaces, 161–162
- troubleshooting, 158–161
- verification, 158–161

RIPv2 (Routing Information Protocol version 2)

- automatic summarization, 167
- configuration, 165–167
- troubleshooting, 167–168
- verification, 167–168

RIR (Regional Internet Registries), 93

roles, Rapid PVST+ ports and, 305

route poisoning, 116

Router Advertisement (RA) message, 358**router bgp command, 405****router configuration, 15. See also****routing**

DHCPv4 clients, 357–358

DHCPv4 servers, 352–356

IP addressing, troubleshooting, 136

IP SLA (service level agreement), 459–462

with IPv4

*command syntax, 122**example of, 122–124**network connectivity, verifying, 133–135**topology, 121**verification, 124–129*

with IPv6

*command syntax, 130**example of, 130–133**network connectivity, verifying, 133–135**topology, 130*

to relay DHCPv4 requests, 356–357

router IDs, 198–199, 250–251

router on a stick

*configuration, 177–179**overview of, 176**verification, 179–180***router on a stick**

configuration, 177–179

overview of, 176

verification, 179–180

router ospf command, 198**router rip command, 163****Router Solicitation (RS) message, 358****router-id command, 198–199, 208****routing. See also EIGRP (Enhanced Interior Gateway Routing Protocol); OSPF (Open Shortest Path First);****router configuration**

directly connected routes, 109

dynamic routing

*AD (administrative distance), 113–115**classful routing protocols, 112**classless routing protocols, 112**compared to static routing, 109**distance vector protocols, 111**EGP (exterior gateway protocols),**110–111**IGP (interior gateway protocols),**110–111, 115**link-state routing protocols, 111, 115–119**metrics, 112–113**timeline of routing protocols, 110*

inter-VLAN routing

*legacy inter-VLAN routing, 175–176**multilayer switch, 177, 180–182**overview of, 175**router on a stick, 176, 177–180*

IPv4 default route configuration, 144–146

IPv4 static route configuration

*addressing scheme, 141**example of, 141–142**exit interface parameter, 143–144**ip route command, 140**next-hop parameter, 142–143**summary route configuration, 147–148**topology, 140–141*

IPv6 default route configuration, 150–151

IPv6 static route configuration

*addressing scheme, 148–149**ipv6 route command, 149**show ipv6 route command, 149–150**summary route configuration, 151–152**topology, 148*

packet forwarding, 107–109

path determination, 108–109

RIPv1 (Routing Information Protocol version 1)

*automatic summarization, 162–164**configuration, 156–157**default routing, 164–165**operation, 156**passive interfaces, 161–162**troubleshooting, 158–161**verification, 158–161*

RIPv2 (Routing Information Protocol version 2)

*automatic summarization, 167**configuration, 165–167**troubleshooting, 167–168**verification, 167–168*

routing loop prevention, 115–116

routing tables

*EIGRP for IPv4, 255**EIGRP for IPv6, 260–261*

static routing, 109

switching functions, 108–109

VTP (VLAN Trunking Protocol)

concepts, 169–171

configuration, 170–173

verification, 173–175

RS (Router Solicitation) message, 358

RSTP (Rapid STP)

definition of, 301

features of, 301

RTO (retransmission timeout), 253

**RTP (Reliable Transport Protocol),
240–241**

S

SaaS (Software as a Service), 418

satellite Internet, 388

SBI (southbound interface), 421

SDN (software-defined networking)

control planes, 419–420

controllers, 421

data planes, 419–420

examples, 421–424

*Cisco ACI (Application Centric
Infrastructures), 422–423*

*Cisco APIC-EM (Application Policy
Infrastructure Controller Enterprise
Module), 423–425*

Open SDN and OpenFlow, 421–422

management planes, 420

overview of, 419

secondary keyword, 308

Secure Shell (SSH)

configuration, 294–295

remote access with, 134–135

security

ACLs (access control lists)

defining, 329

design guidelines, 333–334

identification numbers, 333

interface processing ACLs, 329–330

IP ACLs, list logic with, 330–331

operation, 329

planning for, 331

types of, 332

firewalls, 16

IDS (Intrusion Detection Systems), 16–17

IPS (Intrusion Prevention Systems),
16–17

password recovery, 448

ports

configuration, 285–287

switch port hardening, 291

*violation verification and restoration,
287–289*

SSH (Secure Shell) configuration,
294–295

threat mitigation

802.1x, 293–294

*Authentication, Authorization, and
Accounting (AAA) framework, 292*

DHCP snooping, 289–290

*native and management VLAN
modification, 290–291*

switch port hardening, 291

Sequence field (TCP), 7

servers

authentication servers, 293

DHCPv4 servers, 352–356

virtualization, 416–418

**service password-encryption
command, 47**

**service sequence-numbers
command, 433**

service timestamps command, 433

**service-password encryption command,
123**

services, cloud computing, 418–419

session layer (OSI model), 2

set-request, 428

severity levels (Syslog), 432

shaping, 413–415

shortcut keys, 43–44

**Shortest Path First (SPF) algorithm,
117–118**

**show access-lists command, 341,
346–347**

show cdp command, 275

show cdp interface command, 274

show cdp neighbors command, 275

**show cdp neighbors detail command,
278–279**

show cdp traffic command, 279

show command, 44–45

**show etherchannel summary command,
318**

- show file systems command, 437–438
- show flash command, 438–439, 443
- show history command, 44
- show interface command, 126–129
- show interface switchport command, 318–319
- show interface Tunnel command, 403
- show interfaces command, 52–53, 65–66, 397
- show interfaces status command, 52–53
- show interfaces switchport command, 71, 74
- show interfaces trunk command, 69, 73–74
- show ip bgp command, 406–407
- show ip bgp summary command, 406–407
- show ip dhcp binding command, 354
- show ip dhcp conflict command, 364
- show ip dhcp server statistics command, 354
- show ip eigrp interface command, 269
- show ip eigrp interfaces commands, 270
- show ip eigrp neighbors command, 252–253
- show ip eigrp neighbors commands, 269
- show ip eigrp topology all-links command, 254
- show ip eigrp topology command, 253
- show ip interface brief command, 125, 179–180, 203–204, 270, 274, 403, 448
- show ip interface command, 341–342
- show ip nat statistics command, 377
- show ip nat translations command, 377, 378
- show ip ospf command, 198, 205–206, 236
- show ip ospf database command, 218
- show ip ospf interface brief command, 206, 217
- show ip ospf interface command, 236
- show ip ospf interfaces command, 198
- show ip ospf neighbor command, 204–205, 236
- show ip protocols command, 114, 159–160, 167, 198, 203–204, 217, 236, 251–252, 269, 270
- show ip route command, 112–113, 124, 141–146, 158–159, 179–180, 182, 203–204, 406–407
- show ip route eigrp command, 255, 265, 269
- show ip route ospf command, 217, 236
- show ip sla configuration command, 461
- show ip sla statics command, 462
- show ip ssh command, 294–295
- show ipv6 access-list command, 347
- show ipv6 eigrp interface command, 270
- show ipv6 eigrp neighbors command, 259–260, 270
- show ipv6 interface, 362
- show ipv6 interface brief command, 131–132
- show ipv6 interface command, 132–133, 347–348
- show ipv6 ospf command, 209–210
- show ipv6 ospf database command, 211, 221–223
- show ipv6 ospf interface brief command, 211, 221
- show ipv6 ospf interface command, 210
- show ipv6 ospf neighbor command, 211
- show ipv6 ospf neighbors command, 233
- show ipv6 protocols command, 210, 220, 258, 270
- show ipv6 route command, 149–150, 268
- show ipv6 route eigrp command, 260–261, 270
- show ipv6 route ospf command, 212, 221, 233
- show license feature command, 444
- show license udi command, 445
- show lldp interface command, 281
- show lldp neighbors command, 282

- show lldp neighbors detail command, 282–283
- show lldp traffic command, 283
- show logging command, 434, 435–436
- show mac address-table command, 71
- show ntp associations command, 437
- show ntp status command, 437
- show port-security command, 286–287
- show port-security interface command, 286–287
- show run command, 68, 317, 346, 377
- show running-config command, 124, 342–343
- show snmp command, 430–431
- show snmp community command, 431
- show spanning-tree active command, 310
- show spanning-tree brief command, 310
- show spanning-tree command, 308, 310
- show spanning-tree detail command, 310
- show spanning-tree interface command, 310
- show spanning-tree summary command, 310
- show spanning-tree vlan command, 310
- show standby brief command, 322–325
- show standby command, 322–323
- show version command, 442, 448
- show vlan brief command, 63, 65
- show vlan command, 71–72
- show vlans command, 179–180
- show vtp password command, 173
- show vtp status command, 172, 173–175
- Simple Mail Transfer Protocol (SMTP), 3
- Simple Network Management Protocol (SNMP), 3
- single-area OSPF (Open Shortest Path First)
 - neighbor establishment, 186–188
 - operation, 185
 - single-area OSPFv2
 - addressing scheme, 197
 - configuration, 197–203
 - OSPF metric, 200–203
 - passive interfaces, 200
 - router IDs, 198–199
 - topology, 197–198
 - verification, 203–206
 - single-area OSPFv3
 - configuration, 206–209
 - verification, 209–212
- site-to-site VPNs (virtual private networks), 389
- SLAAC (stateless address autoconfiguration), 104–105, 358–360
- small offices or home offices (SOHO), 22
- smooth round trip timer (SRTT), 253
- SMTP (Simple Mail Transfer Protocol), 3
- SNMP (Simple Network Management Protocol), 3
 - components, 427
 - configuration, 430
 - messages, 427–428
 - MIB (Management Information Base), 428–429
 - operation, 427
 - verification, 430–431
 - versions, 428
- snmpget command, 429
- snmp-server community command, 430
- snmp-server contact command, 430
- snmp-server location command, 430
- snooping (DHCP), 289–290
- Software as a Service (SaaS), 418
- software-defined networking. *See* SDN (software-defined networking)
- SOHO (small offices or home offices), 22
- solicited-node multicast addresses, 98–100
- southbound interface (SBI), 421
- Spanning Tree Protocol. *See* STP (Spanning Tree Protocol)
- spanning-tree bpduguard default command, 309
- spanning-tree link-type point-to-point command, 309

spanning-tree mode rapid-pvst command, 309

spanning-tree portfast default command, 309

spanning-tree vlan command, 307–308

speed

- duplex and speed mismatches, 52–53
- port speed, 47

speed auto command, 46

speed command, 52

SPF (Shortest Path First) algorithm, 117–118

split horizon, 116

SRTT (smooth round trip timer), 253

SSH (Secure Shell)

- allowing, 344–345
- configuration, 294–295
- denying, 337
- remote access with, 134–135

ssh command, 134–135

stacking switches, 310–312

standard IPv4 ACLs

- (access control lists), 332

standard IPv6 ACLs

- (access control lists), 344–345

standard named IPv4 ACLs

- (access control lists), 339–340

standard numbered IPv4 ACLs

- (access control lists), 335–337

standards

- Ethernet, 21, 30–31, 33–34
- network media, 19–21

standby preempt command, 322

standby priority command, 322

stateful DHCPv6, 360–361, 363

stateless address autoconfiguration (SLAAC), 104–105, 358–360

stateless DHCPv6, 360–362

states

- OSPF (Open Shortest Path First), 235
- port states
 - PVST+*, 302
 - RSTP (Rapid STP)*, 304

static NAT (network address translation)

- configuration, 374–375
- definition of, 371

static routing, 109

IPv4 static route configuration

- addressing scheme*, 141
- example of*, 141–142
- exit interface parameter*, 143–144
- ip route command*, 140
- next-hop parameter*, 142–143
- summary route configuration*, 147–148
- topology*, 140–141

IPv6 static route configuration

- addressing scheme*, 148–149
- ipv6 route command*, 149
- show ipv6 route command*, 149–150
- summary route configuration*, 151–152
- topology*, 148

overview of, 139–140

status codes (interface), 52, 125–126

store-and-forward switching, 29

STP (Spanning Tree Protocol)

algorithm, 298–299

configuration, 306–307

BID (bridge ID), 307–309

BPDU guard, 309

PortFast, 309

Rapid PVST+, 309

convergence, 299–300

MSTP (Multiple Spanning Tree Protocol), 301

overview of, 297

PVST+

definition of, 301

extended system ID, 303

features of, 301

operation, 301–302

port states, 302

Rapid PVST+

configuration, 309

definition of, 301

edge ports, 305–306

features of, 301

interface behavior, 304

operation, 303–304

port roles, 305

port states, 304

RSTP (Rapid STP)

definition of, 301

features of, 301

switch stacking, 310–312

verification, 310

subconfiguration modes, 45

subnet addressing scheme, 83

subnet masks, 80, 82, 85–87

subnet multiplier, determining, 83

subnets, denying, 337

subnetting

IPv4

bits borrowed, determining, 81–82

examples of, 83–85

overview of, 81

subnet addressing scheme, 83

subnet masks, 80, 82

subnet multiplier, 83

variable-length subnet masking (VLSM), 85–87

IPv6, 102–103

successors, 245

summarization, automatic.

See automatic summarization

summary route configuration

IPv4, 147–148

IPv6, 151–152

SVIs (switch virtual interfaces), 180–181

switches, 13, 221–223

access layer switches, 14

configuration

auto-MDIX, 48

basic switch configuration commands, 46–47

Cisco devices, connecting to, 41

CLI EXEC sessions, 42

CLI navigation and editing shortcuts, 43–44

command history, 44

full-duplex communication, 47

half-duplex communication, 47

help facility, 42–43

IOS examination commands, 44

network connectivity, verifying, 48–51

port speed, 47

subconfiguration modes, 45

troubleshooting, 51–54

core layer switches, 14

distribution layer switches, 14

Ethernet switching

asymmetric switching, 30

benefits of, 35–36

broadcast domains, 29

collision domains, 29

CSMA/CD (Carrier Sense Multiple

Access with Collision Detection), 32–33

Ethernet addressing, 36

Ethernet standards, 21, 30–31, 33–34

evolution to, 27–28

frame formats, 37

frame forwarding, 29–30

Layer 2/Layer 3 switching, 30

legacy Ethernet technologies, 31–33

memory buffering, 30

overview of, 4

physical layer, 38

switching logic, 28–29

symmetric switching, 30

UTP (unshielded twisted pair) cabling, 34–35

multilayer switch

configuration, 180–182

overview of, 177

switch forwarding, 29–30

switch port hardening, 291

switch stacking, 310–312

switching, Ethernet. *See* Ethernet switching

switchport access vlan command, 46, 71, 291

switchport mode access command, 46, 285

switchport mode dynamic auto command, 74

switchport mode dynamic desirable command, 62

switchport mode trunk command, 62

switchport mode trunk dynamic auto command, 62

switchport nonegotiate command, 62

switchport port-security command, 285

switchport port-security mac-address command, 286

switchport port-security mac-address sticky command, 286

switchport port-security maximum command, 285

switchport port-security violation command, 285

switchport trunk native vlan command, 291

symmetric switching, 30

Syslog

configuration, 434–435

definition of, 432

operation, 432–433

verification, 435–436

T**tables (EIGRP)**

- neighbor tables, 252–253, 259–260
- routing tables, 255, 260–261
- topology tables, 253–255

TACACS+ (Terminal Access Controller Access-Control System Plus), 292**tag protocol ID (TPID), 61****TCP (Transmission Control Protocol)**

- connection establishment and termination, 9
- definition of, 3
- error recovery, 7–8
- flow control, 8–9
- headers, 6
- port numbers, 7
- QoS (Quality of Service), 415
- windowing, 8–9

TCP/IP (Transmission Control Protocol/Internet Protocol) model

- application layer, 5
- Internet layer, 10–11
- network access layer, 11–12
- overview of, 1–3
- PDU (protocol data units), 4–5
- transport layer
 - overview of, 5–6*
 - TCP (Transmission Control Protocol), 6–9*
 - UDP (User Datagram Protocol), 10*

Telecommunications Industry Association (TIA), 34**Telnet**

- denying, 337, 338–339
- overview of, 3

Terminal Access Controller Access-Control System Plus (TACACS+), 292**terminal history command, 44****terminal no history command, 44****terminating TCP connections, 9****testing DHCPv4 operation, 364****TFTP (Trivial File Transfer Protocol)**

- location, specifying, 440
- topology, 442

threat mitigation

- 802.1x, 293–294
- Authentication, Authorization, and Accounting (AAA) framework, 292

- DHCP snooping, 289–290
- native and management VLAN modification, 290–291
- switch port hardening, 291

three-tiered campus design, 24–26**TIA (Telecommunications Industry Association), 34****TID (Traffic Identifier) field, 412****Time to Live (TTL) field, 116****timeline of routing protocols, 110****timers (OSPFv3), 234–235****TLV field (EIGRP), 242****Token Ring, 24****top of rack (ToR) switches, 417****topology**

- data centers, 417–418
- EIGRP (Enhanced Interior Gateway Routing Protocol), 253–255
 - for IPv4, 249–250, 264–265*
 - for IPv6, 256, 267*
- IPv4 static routing, 140–141
- IPv6 static routing, 148
- multiarea OSPFv2 implementation, 215
- multiarea OSPFv3 implementation, 218–219
- NAT (network address translation), 369–370
- network topologies, 23–24
- OSPF (Open Shortest Path First), 197–198
 - OSPFv2, 225*
 - OSPFv3, 231*
- packet forwarding, 108
- PPP (Point-to-Point Protocol), 396
- router configuration
 - with IPv4, 121*
 - with IPv6, 130*
- TFTP, 442
- topology diagrams, 452–453
- VTP (VLAN Trunking Protocol), 171
- WANs (wide area networks), 381–382

ToR (top of rack) switches, 417**TPID (tag protocol ID), 61****traceroute command, 134****tracert command, 50****Traffic Identifier (TID) field, 412****traffic types, 58, 409–410****Transmission Control Protocol/Internet**

Protocol. *See* **TCP/IP (Transmission Control Protocol/Internet Protocol) model**

transport layer

TCP/IP model

overview of, 5–6

TCP (Transmission Control Protocol), 6–9

UDP (User Datagram Protocol), 10

troubleshooting, 457–458

transport layer (OSI model), 2

triggered updates, 116

Trivial File Transfer Protocol. *See* **TFTP (Trivial File Transfer Protocol)**

troubleshooting

application layer, 458

bottom-up, 459

data link layer, 456

DHCP (Dynamic Host Configuration Protocol), 363–364

DNS (Domain Name System), 366

documentation, 451

baseline data, 453–454

configuration files, 451

topology diagrams, 452–453

EIGRP (Enhanced Interior Gateway Routing Protocol), 269–270

EtherChannel, 319

GRE (generic route encapsulation), 403

HSRP (Hot Standby Router Protocol), 326

IP addressing, 136

with IP SLA (service level agreement), 459–462

IPv6 ACLs, 348–349

methods, 454–455

NAT (network address translation), 378–379

network layer, 456

OSPF (Open Shortest Path First), 235

adjacency, 236

states, 235

troubleshooting commands, 236–237

physical layer, 455–456

PPP (Point-to-Point Protocol), 398

PPPoE (PPP over Ethernet), 400–401

RIPv1 (Routing Information Protocol version 1), 158–161

RIPv2 (Routing Information Protocol version 2), 167–168

switch configuration

duplex and speed mismatches, 52–53

interface status codes, 52

Layer 1 problems on “up” interfaces, 54

media issues, 51

tools

ping, 133

SSH (Secure Shell), 134–135

traceroute, 134

transport layer, 457–458

VLANs (virtual local-area networks), 71–72, 73–75

trunking VLANs (virtual local-area networks)

configuration, 68–69

DTP (Dynamic Trunking Protocol), 61–62

example of, 60–61

troubleshooting, 73–75

verification, 69–70

VTP (VLAN Trunking Protocol)

concepts, 169–171

configuration, 170–173

verification, 173–175

trusted ports, 290

TTL (Time to Live) field, 116

tunnel mode gre ip command, 402

tunneling

GRE (generic route encapsulation)

characteristics of, 401

configuration, 401–402

overview of, 401

troubleshooting, 403

verification, 403

overview of, 105–106

Type/Length/Value field (EIGRP), 242

U

UDP (User Datagram Protocol), 4, 10

ULAs (unique local addresses), 96–97

undebg all command, 161

unicast addresses

definition of, 92

IPv6

global unicast addresses, 92–95

IPv4 embedded addresses, 97

link-local addresses, 95–96

loopback addresses, 96

ULAs (unique local addresses), 96–97

unspecified addresses, 96

Uniform Resource Identifier (URI), 364

uninstalling licenses, 447

unique local addresses (ULAs), 96–97

Universal Resource Locator (URL), 365, 440

unshielded twisted pair (UTP)
cabling, 34–35

unspecified addresses, 96

untrusted ports, 290

“up” interfaces, troubleshooting Layer 1 problems on, 54

Update packets (EIGRP), 241

URI (Uniform Resource Identifier), 364

URL (Universal Resource Locator), 365, 440

User Datagram Protocol (UDP), 4, 10

username command, 397

UTP (unshielded twisted pair) cabling, 34–35

V

variable-length subnet masking (VLSM), 85–87

vectors, distance, 111

verification

- BID (bridge ID), 307–309
- CDP (Cisco Discovery Protocol), 277–279
- DHCPv4, 354–355
- eBGP (external BGP), 406–407
- EIGRP for IPv4, 251–255
 - neighbor tables*, 252–253
 - protocol details*, 251–252
 - routing tables*, 255
 - topology tables*, 253–255
- EIGRP for IPv6
 - neighbor tables*, 259–260
 - overview of*, 258
 - protocol details*, 258–259
 - routing tables*, 260–261
- EtherChannel, 317–319
- GRE (generic route encapsulation), 403
- HSRP (Hot Standby Router Protocol), 322–323
- IPv4 ACLs, 341–343
- IPv6 ACLs, 346–348

- licenses, 445–447
- LLDP (Link Layer Discovery Protocol), 281–283
- NAT (network address translation), 377
- network connectivity, 48–51, 133–135
- NTP (Network Time Protocol), 436–437
- OSPF (Open Shortest Path First)
 - multiarea OSPFv2*, 216–218
 - multiarea OSPFv3*, 220–223
 - single-area OSPFv2*, 203–206
 - single-area OSPFv3*, 209–212
- port security, 287–289
- RIPv1 (Routing Information Protocol version 1), 158–161
- RIPv2 (Routing Information Protocol version 2), 167–168
- routers
 - with IPv4*, 124–129
 - router on a stick*, 179–180
- SNMP (Simple Network Management Protocol), 430–431
- STP (Spanning Tree Protocol), 310
- Syslog, 435–436
- VLANs (virtual local-area networks), 64–66
 - trunking*, 69–70
 - VTP (VLAN Trunking Protocol)*, 173–175

versions (SNMP), 428

VID (VLAN ID), 61

viewing EIGRP (Enhanced Interior Gateway Routing Protocol) tables

- neighbor tables*, 252–253
- routing tables*, 255
- topology tables*, 253–255

virtual links, 228

virtual local-area networks. See VLANs (virtual local-area networks)

virtual machines (VMs), 416

virtual network functions (VNF), 419

virtual network infrastructure, 419

Virtual Router Redundancy Protocol (VRRP), 320

virtualization, 416–418

VLAN Trunking Protocol. See VTP (VLAN Trunking Protocol)

VLANs (virtual local-area networks)

- concepts, 57–58
- configuration, 62–64
- enabling/disabling, 72–73
- extended VLANs, 66–68
- inter-VLAN routing
 - legacy inter-VLAN routing*, 175–176
 - multilayer switch*, 177, 180–182
 - overview of*, 175
 - router on a stick*, 176, 177–180
- native and management VLAN
 - modification, 290–291
- traffic types, 58
- troubleshooting, 71–72
- trunking
 - configuration*, 68–69
 - DTP (Dynamic Trunking Protocol)*, 61–62
 - example of*, 60–61
 - troubleshooting*, 73–75
 - verification*, 69–70
 - VTP (VLAN Trunking Protocol)*, 169–175
- types of, 59
- verification, 64–66
- VID (VLAN ID), 61
- voice VLAN example, 59–60
- VTP (VLAN Trunking Protocol)
 - concepts*, 169–171
 - configuration*, 170–173
 - modes*, 170–171
 - topology*, 171
 - verification*, 173–175

VLSM (variable-length subnet masking), 85–87**VMs (virtual machines), 416****VNF (virtual network functions), 419****voice VLANs (virtual local-area networks), 59–60****VPNs (virtual private networks)**

- benefits of, 389
- types of, 389–391

VRRP (Virtual Router Redundancy Protocol), 320**VTP (VLAN Trunking Protocol)**

- concepts, 169–171
- configuration, 170–173
- modes, 170–171

- topology, 171
- verification, 173–175

vtp domain command, 171**vtp mode command, 171****vtp password command, 171****vtp pruning command, 171****W-X-Y-Z****Wallace, Kevin, 425****WANs (wide area networks), 22****BGP (Border Gateway Protocol)**

- concepts*, 403–404
- eBGP*, 404–407

connection options

- circuit-switched connections*, 384–385
- comparison of*, 388
- dedicated connections*, 383–384
- Internet connections*, 386–388
- overview of*, 382–383
- packet-switched connections*, 385–386

GRE (generic route encapsulation)

- characteristics of*, 401
- configuration*, 401–402
- overview of*, 401
- troubleshooting*, 403
- verification*, 403

PPP (Point-to-Point Protocol)**CHAP (Challenge Handshake**

Authentication Protocol), 397–398

- concepts*, 393
- configuration*, 396–397
- frame format*, 393–394
- LCP (Link Control Protocol)*, 394–396
- PAP (Password Authentication Protocol)*, 398

topology, 396

troubleshooting, 398

PPPoE (PPP over Ethernet)

- concepts*, 399
- configuration*, 399–400
- troubleshooting*, 400–401

topologies, 381–382**VPNs (virtual private networks)**

- benefits of*, 389
- types of*, 389–391

web traffic, allowing, 345**wide area networks. *See* WANs (wide area networks)**

Wi-Fi, 388

**WiMAX (Worldwide Interoperability
for Microwave Access), 388**

windowing, 8–9

wireless connections, 19–20, 388

WLANs (wireless LANs), 17

WLCs (wireless LAN controllers), 17–19

**Worldwide Interoperability for
Microwave Access (WiMAX), 388**

writing IPv6 addresses, 100–102