

The ROI of CMMI

Data Insights on Performance Improvement

High-performing organizations use ISACA's Capability Maturity Model Integration (CMMI®) to improve their performance—and increase opportunities—as a trusted business partner and supplier. New data from the *CMMI Technical Report: Performance Results* shows how organizations have achieved success. See highlights below or view the full report [here](#).



87%
SUCCESS RATE

Achieving improvement objectives across key areas including **quality, cost and schedule, performance, and productivity**



OBJECTIVES REPORTED:

33,272

TOP FIVE AREAS ADDRESSED BY CMMI



QUALITY

28.8%



PRODUCTIVITY

18.3%



SCHEDULE

15.7%



CUSTOMER SATISFACTION

11.2%



COST MANAGEMENT

9%

TOP CMMI-ENABLED IMPROVEMENTS:

Reduced Defect Rate by average of

30%

Improved Development Productivity by average of

15%

Reduced Delivery Time Deviation by average of

43%

Improved Customer Satisfaction by

13%

Reduced Cost Variance by

47%



Small enhancements in one area can result in substantial advancements in others

Organizations using CMMI can expect a wide range of advancements, **from 7.5%-61.5%**, by targeting both granular enhancements and comprehensive improvements.

By targeting granular enhancements such as minor defect reductions, slight productivity increments or leveraging CMMI to improve their processes, organizations often find that improvements extend to positively influence others.

CMMI is used worldwide by all sizes and types of organizations.



19,000+
ORGANIZATIONS SINCE INCEPTION



10
NATIONAL GOVERNMENTS



106
COUNTRIES



10
LANGUAGES



415
PARTNERS



9,579
APPROVED APPRAISALS (2019-2022)

CMMI APPRAISAL:

Uncover competitive advantages

CMMI Appraisals help optimize processes and embrace continuous improvement.

2,000% INCREASE IN MULTI-DOMAIN APPRAISALS

CMMI is flexible.

CUSTOMER ORGANIZATION TYPES INCLUDE: Information Technology, Professional Services, Government, Manufacturing, Financial Services, Energy, Oil & Gas, Transportation, Administrative Services, Defense, Healthcare, Social Work, and Education



96.9%

of the organizations appraised had organizational units <250 employees

98.5%

of the organizations appraised had organizational units <500 employees

90%

of the organizations appraised had organizational units <100 full-time-equivalent employees

Unleash Your Enterprise's Potential

CMMI has helped companies worldwide understand their capability and achieve business objectives.

"We see CMMI as an investment to improve our overall performance across systems, infrastructure, and processes."

A SENIOR VICE PRESIDENT OF IT

Visit www.isaca.org/enterprise/cmmi-performance-solutions to learn how CMMI Performance Solutions can help your organization.